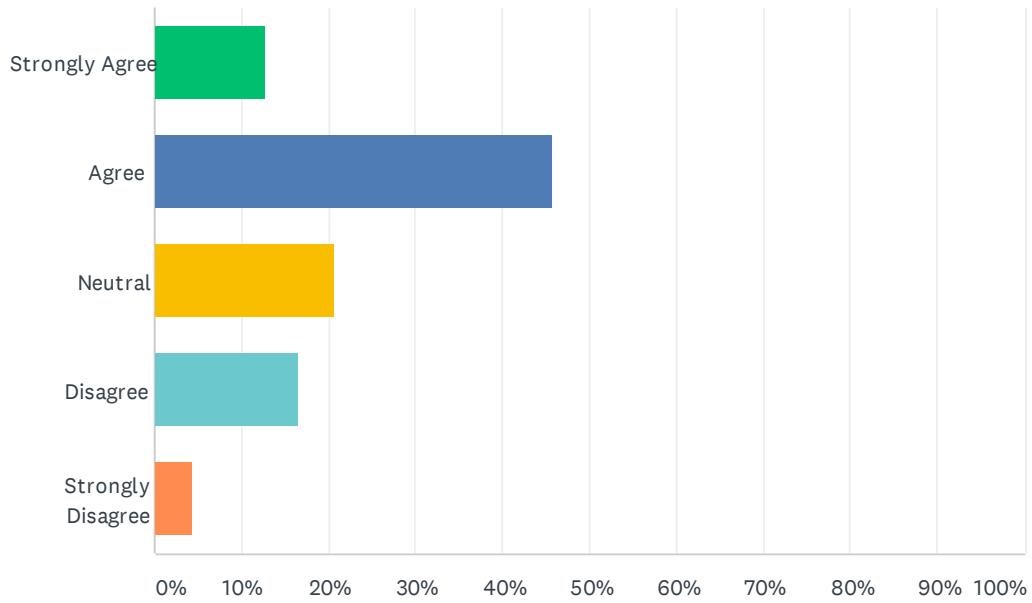


Q1 The island of Hawai'i is a safe place to live.

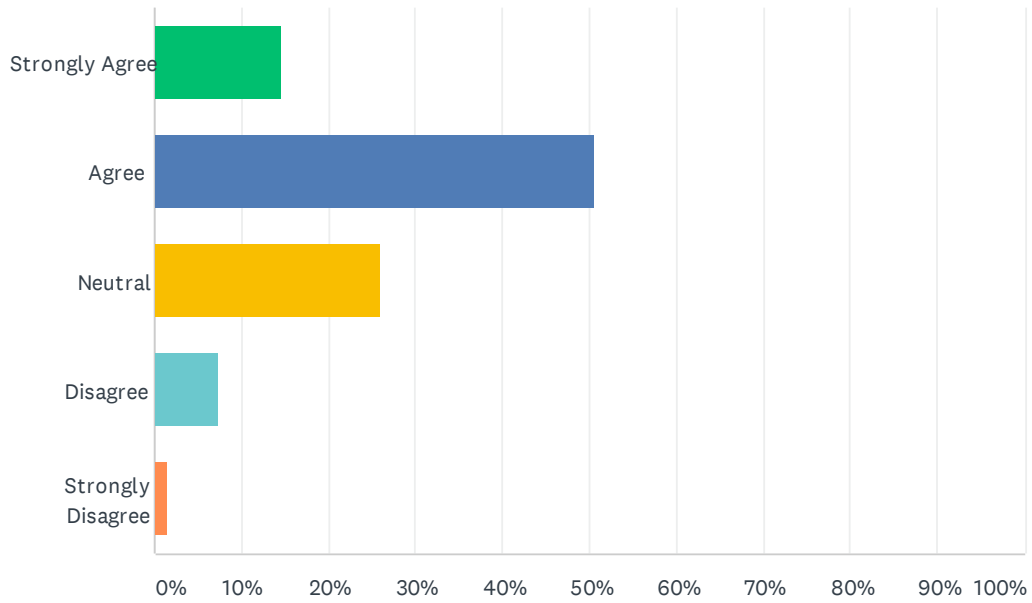
Answered: 1,034 Skipped: 6



ANSWER CHOICES	RESPONSES	
Strongly Agree	12.67%	131
Agree	45.84%	474
Neutral	20.70%	214
Disagree	16.44%	170
Strongly Disagree	4.35%	45
TOTAL		1,034

Q2 The island of Hawai'i is a safe place to work.

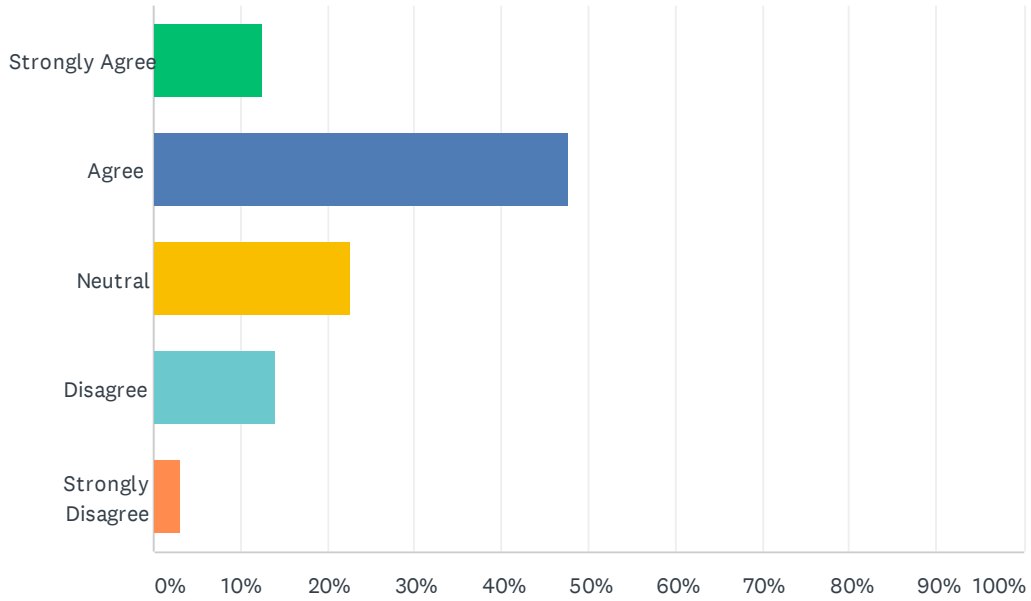
Answered: 1,029 Skipped: 11



ANSWER CHOICES	RESPONSES	
Strongly Agree	14.58%	150
Agree	50.73%	522
Neutral	25.95%	267
Disagree	7.29%	75
Strongly Disagree	1.46%	15
TOTAL		1,029

Q3 The island of Hawai'i is a safe place to visit.

Answered: 1,021 Skipped: 19

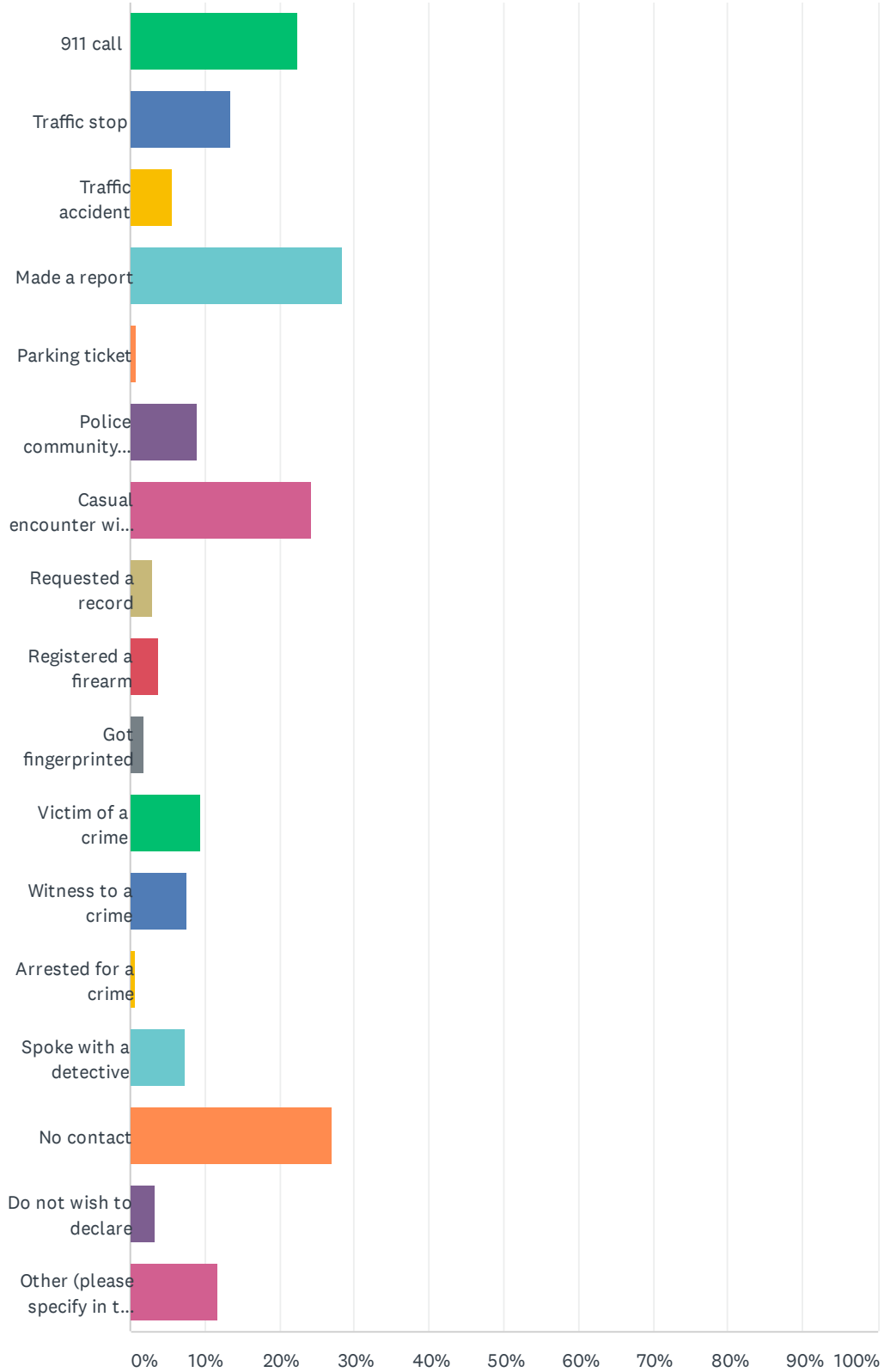


ANSWER CHOICES	RESPONSES	
Strongly Agree	12.54%	128
Agree	47.70%	487
Neutral	22.62%	231
Disagree	14.01%	143
Strongly Disagree	3.13%	32
TOTAL		1,021

Q4 Under what circumstances, if any, did you have contact with the Hawai'i Police Department during the past year? (Please scroll down and check all that apply).

Answered: 1,013 Skipped: 27

Community Satisfaction Survey 2021

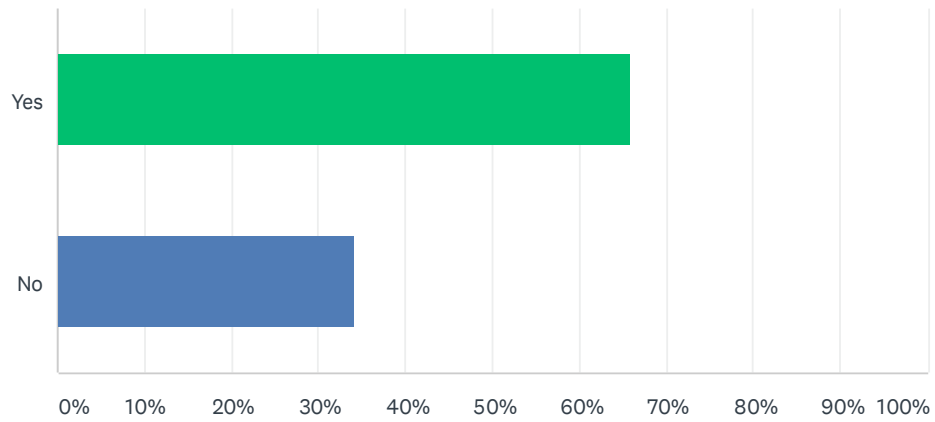


Community Satisfaction Survey 2021

ANSWER CHOICES	RESPONSES	
911 call	22.41%	227
Traffic stop	13.43%	136
Traffic accident	5.63%	57
Made a report	28.53%	289
Parking ticket	0.89%	9
Police community program	8.98%	91
Casual encounter with an officer	24.19%	245
Requested a record	2.86%	29
Registered a firearm	3.85%	39
Got fingerprinted	1.88%	19
Victim of a crime	9.38%	95
Witness to a crime	7.50%	76
Arrested for a crime	0.69%	7
Spoke with a detective	7.31%	74
No contact	27.05%	274
Do not wish to declare	3.36%	34
Other (please specify in the box below)	11.65%	118
Total Respondents: 1,013		

Q5 During the past year, did you have contact with a POLICE OFFICER from the Hawai'i Police Department?

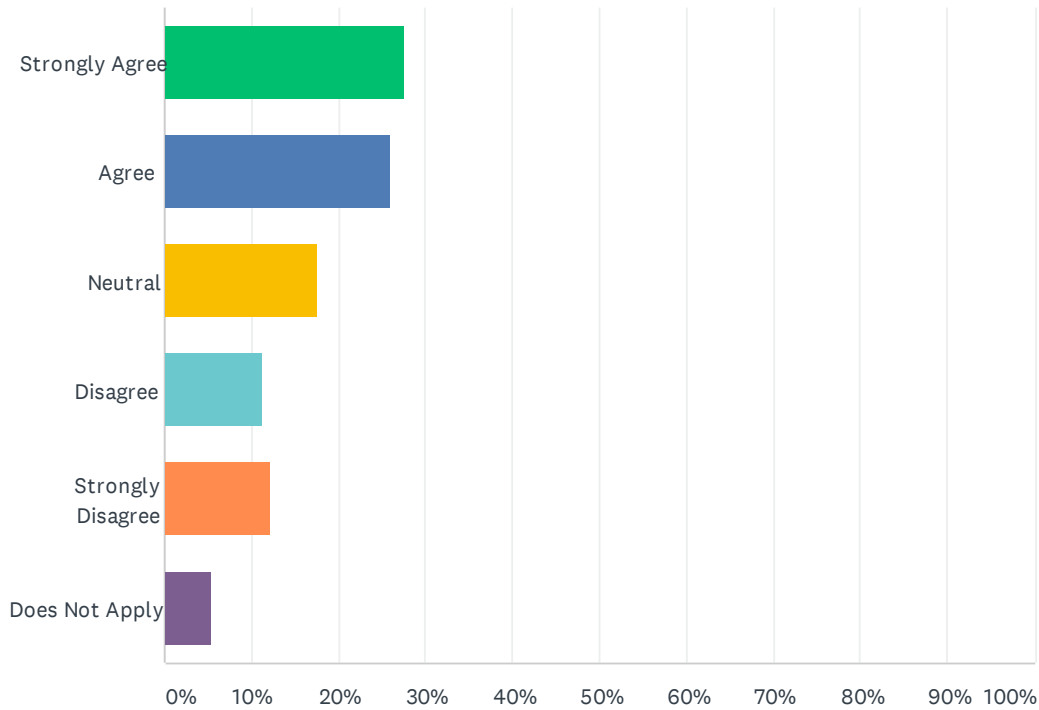
Answered: 1,014 Skipped: 26



ANSWER CHOICES	RESPONSES	
Yes	65.98%	669
No	34.02%	345
TOTAL		1,014

Q6 1. The officer(s) I had contact with expressed interest in helping me.

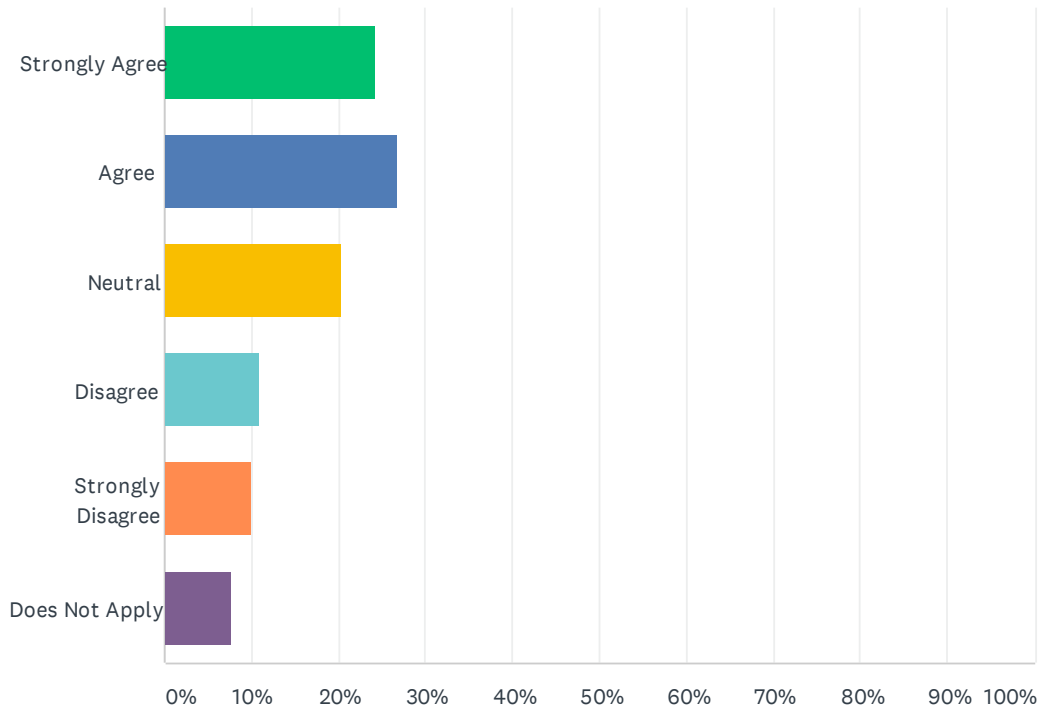
Answered: 670 Skipped: 370



ANSWER CHOICES	RESPONSES	
Strongly Agree	27.61%	185
Agree	25.97%	174
Neutral	17.61%	118
Disagree	11.19%	75
Strongly Disagree	12.09%	81
Does Not Apply	5.52%	37
TOTAL		670

Q7 2. The officer(s) I had contact with showed concern for my safety.

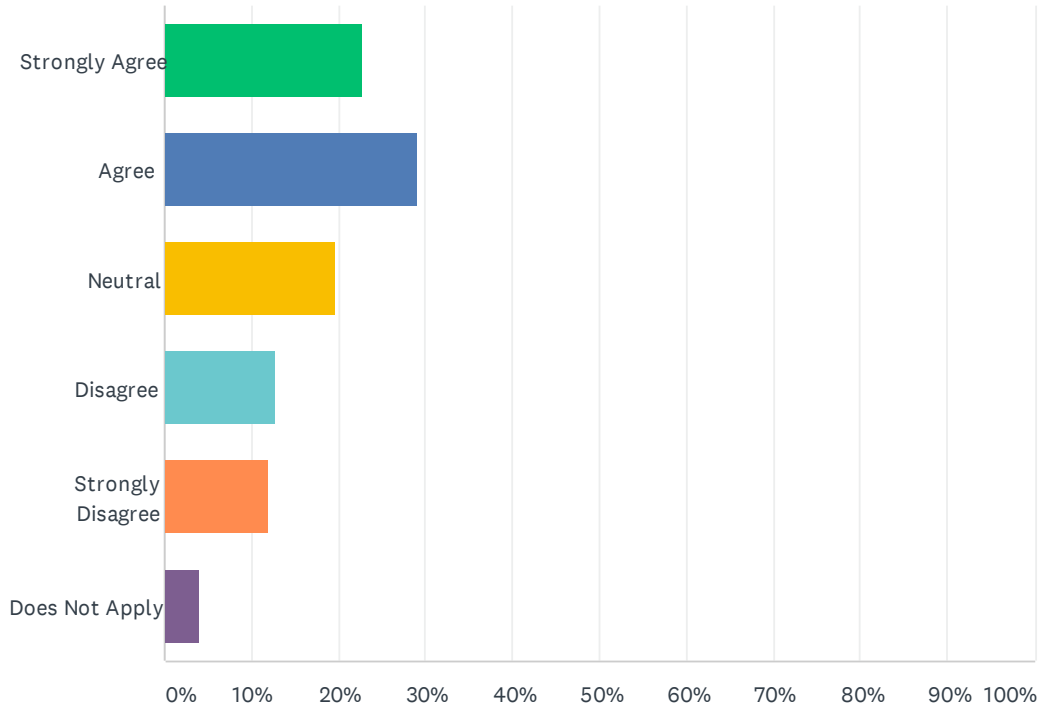
Answered: 663 Skipped: 377



ANSWER CHOICES	RESPONSES	
Strongly Agree	24.28%	161
Agree	26.70%	177
Neutral	20.36%	135
Disagree	10.86%	72
Strongly Disagree	10.11%	67
Does Not Apply	7.69%	51
TOTAL		663

Q8 3. The officer(s) I had contact with showed compassion.

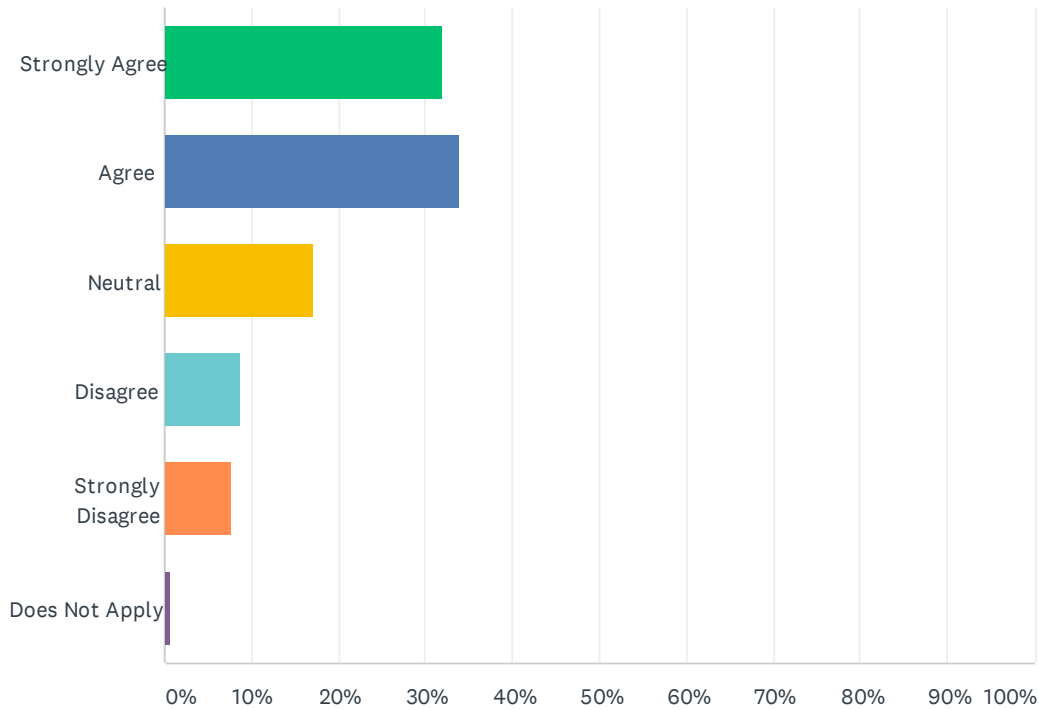
Answered: 654 Skipped: 386



ANSWER CHOICES	RESPONSES	
Strongly Agree	22.78%	149
Agree	29.05%	190
Neutral	19.57%	128
Disagree	12.69%	83
Strongly Disagree	11.93%	78
Does Not Apply	3.98%	26
TOTAL		654

Q9 4. The officer(s) I had contact with demonstrated professionalism.

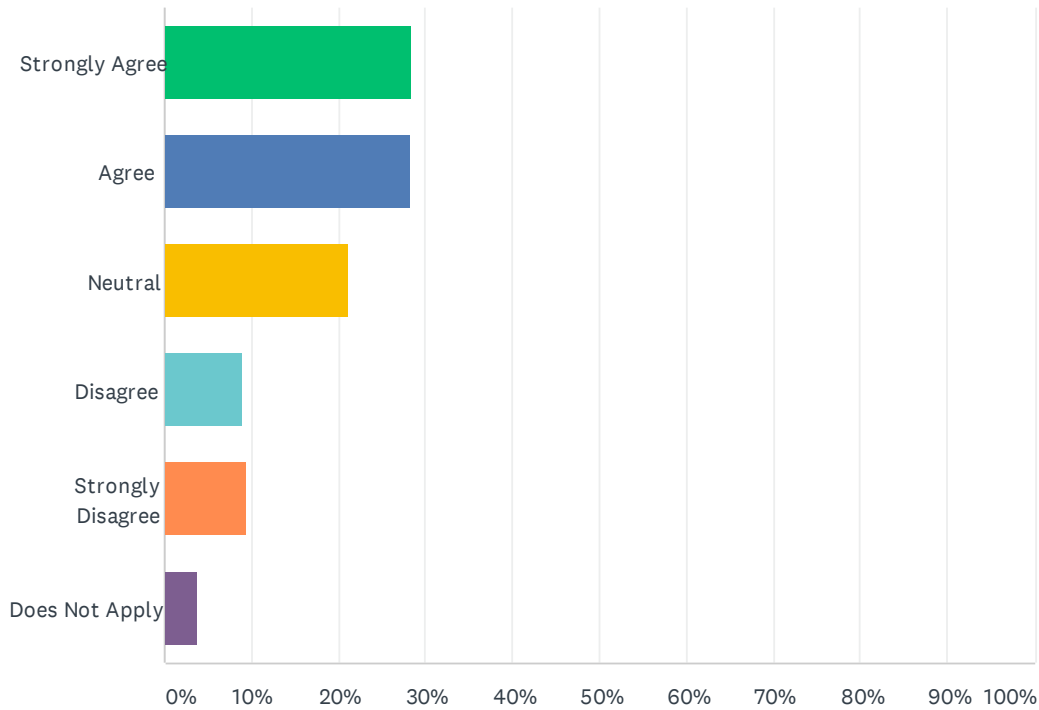
Answered: 651 Skipped: 389



ANSWER CHOICES	RESPONSES	
Strongly Agree	32.10%	209
Agree	33.79%	220
Neutral	17.05%	111
Disagree	8.76%	57
Strongly Disagree	7.68%	50
Does Not Apply	0.61%	4
TOTAL		651

Q10 5. The officer(s) I had contact with demonstrated integrity.

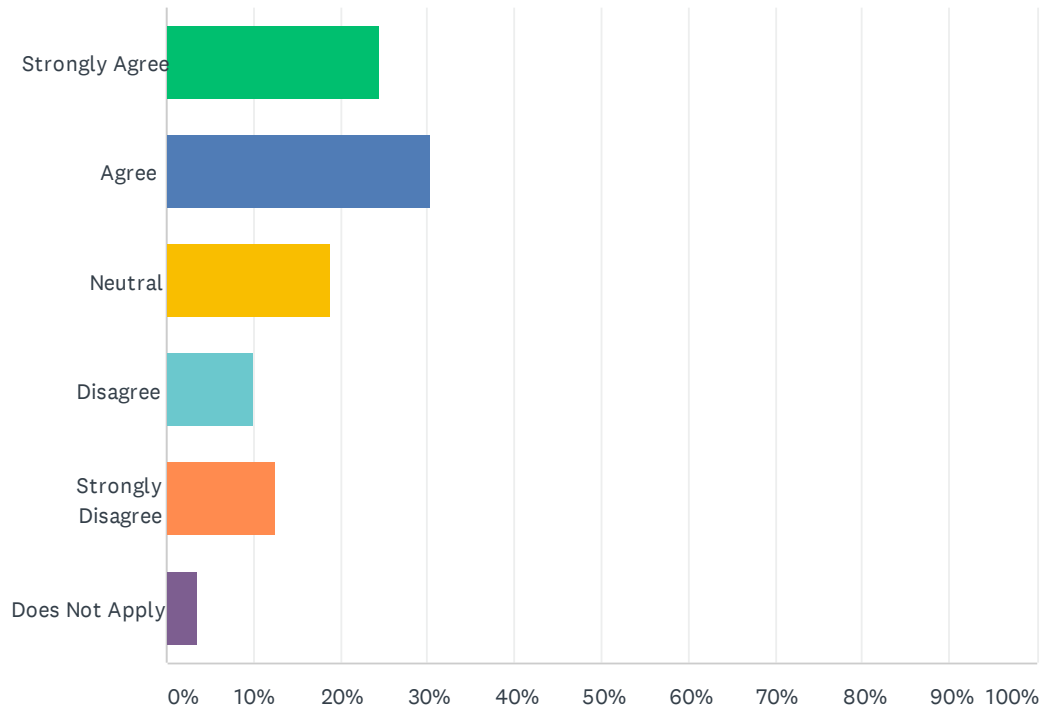
Answered: 646 Skipped: 394



ANSWER CHOICES	RESPONSES	
Strongly Agree	28.48%	184
Agree	28.33%	183
Neutral	21.05%	136
Disagree	8.98%	58
Strongly Disagree	9.44%	61
Does Not Apply	3.72%	24
TOTAL		646

Q11 6. The officer(s) I had contact with paid attention to details.

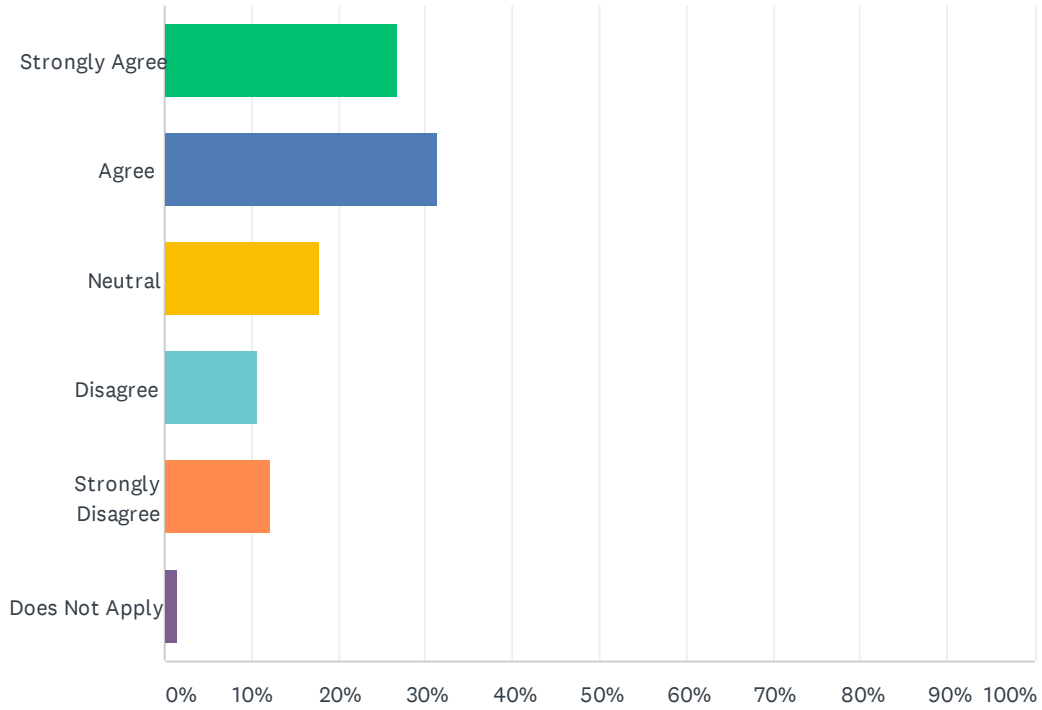
Answered: 641 Skipped: 399



ANSWER CHOICES	RESPONSES	
Strongly Agree	24.49%	157
Agree	30.27%	194
Neutral	18.88%	121
Disagree	10.14%	65
Strongly Disagree	12.64%	81
Does Not Apply	3.59%	23
TOTAL		641

Q12 7. The officer(s) I had contact with made me feel comfortable.

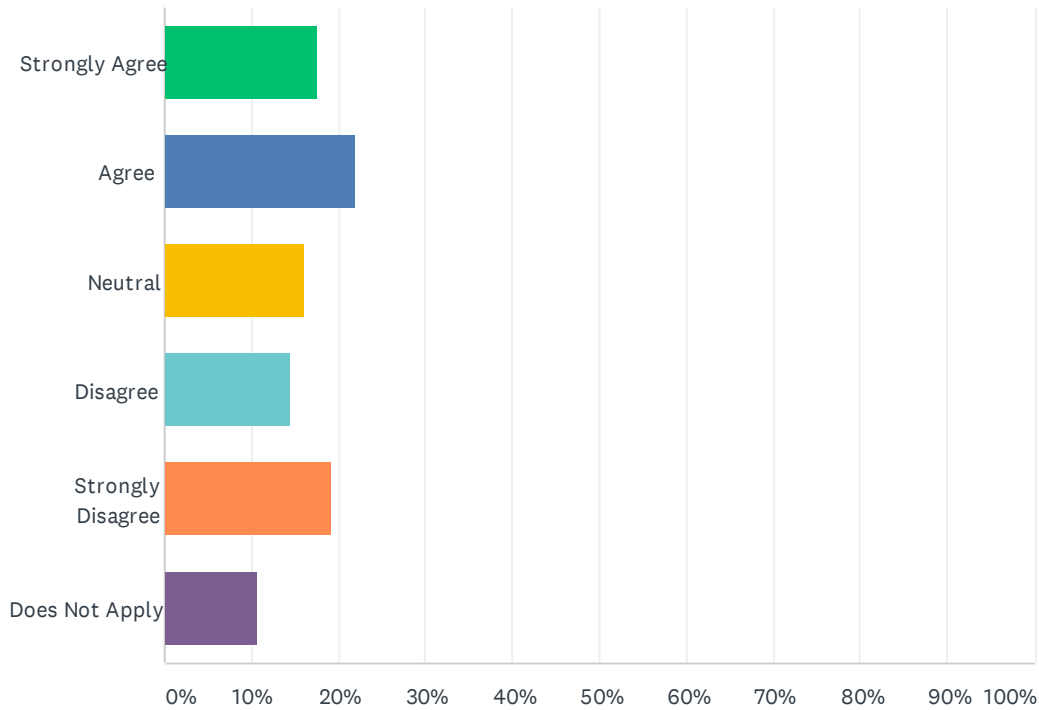
Answered: 642 Skipped: 398



ANSWER CHOICES	RESPONSES	
Strongly Agree	26.79%	172
Agree	31.31%	201
Neutral	17.76%	114
Disagree	10.59%	68
Strongly Disagree	12.15%	78
Does Not Apply	1.40%	9
TOTAL		642

Q13 8. The officer(s) I had contact with helped resolve my situation.

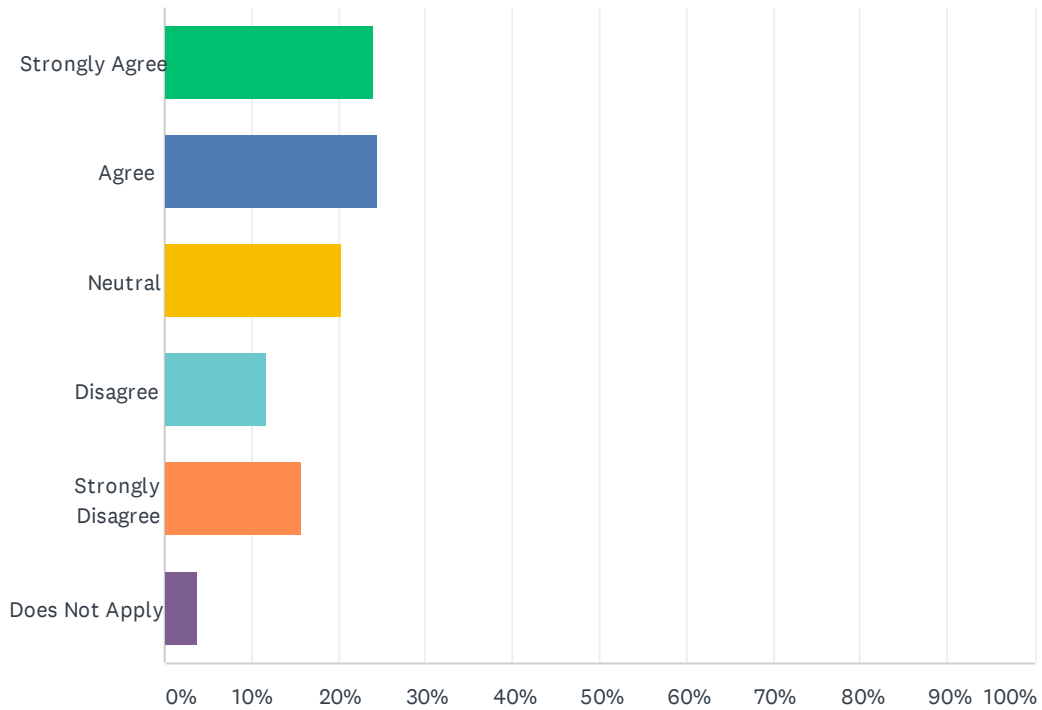
Answered: 635 Skipped: 405



ANSWER CHOICES	RESPONSES	
Strongly Agree	17.64%	112
Agree	21.89%	139
Neutral	16.06%	102
Disagree	14.49%	92
Strongly Disagree	19.21%	122
Does Not Apply	10.71%	68
TOTAL		635

Q14 9. The officer(s) I had contact with did an excellent job.

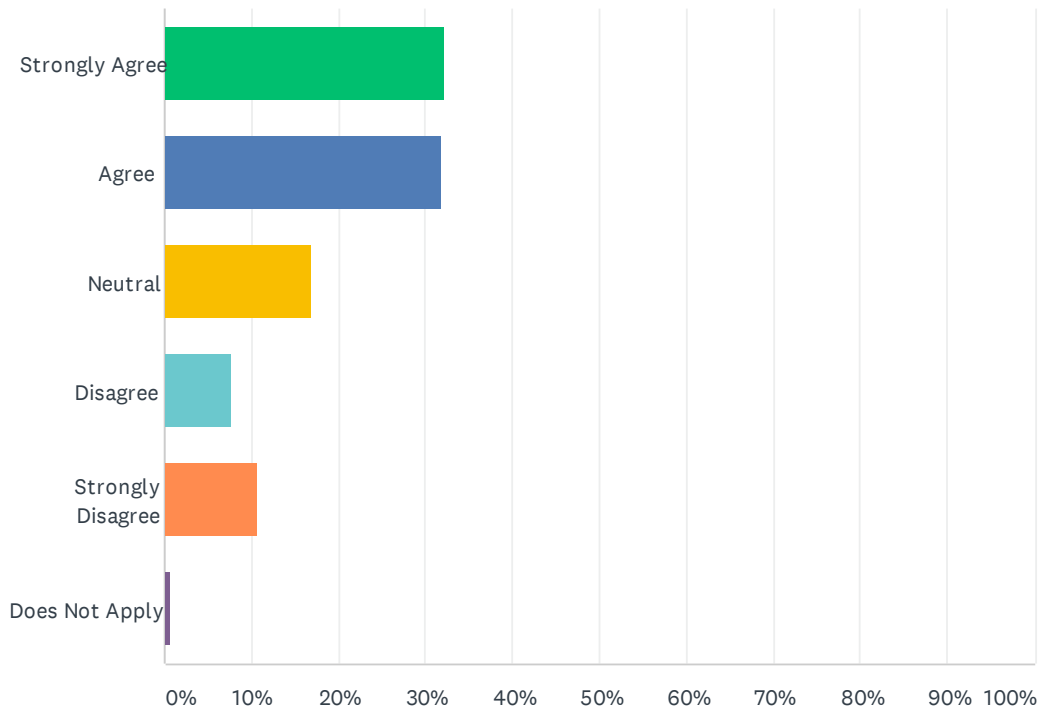
Answered: 628 Skipped: 412



ANSWER CHOICES	RESPONSES	
Strongly Agree	24.04%	151
Agree	24.52%	154
Neutral	20.38%	128
Disagree	11.62%	73
Strongly Disagree	15.61%	98
Does Not Apply	3.82%	24
TOTAL		628

Q15 10. The officer(s) I had contact with treated me with aloha and respect.

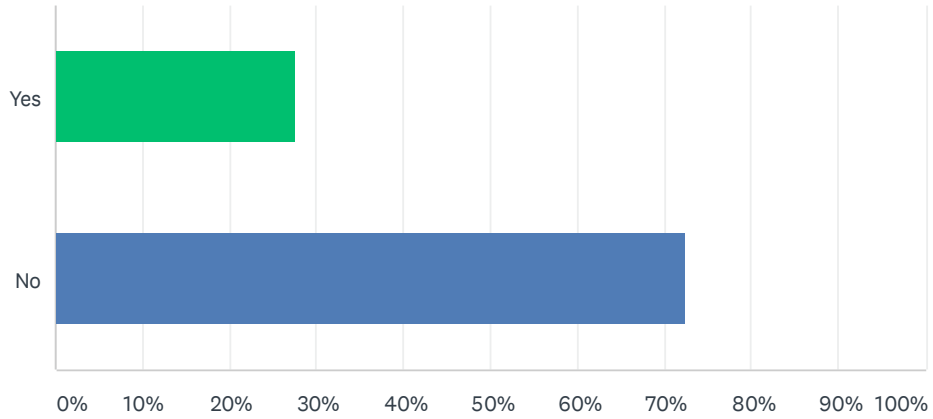
Answered: 623 Skipped: 417



ANSWER CHOICES	RESPONSES	
Strongly Agree	32.26%	201
Agree	31.78%	198
Neutral	16.85%	105
Disagree	7.70%	48
Strongly Disagree	10.75%	67
Does Not Apply	0.64%	4
TOTAL		623

Q16 Over the past year, did you have contact with a CIVILIAN EMPLOYEE of the Hawai'i Police Department?

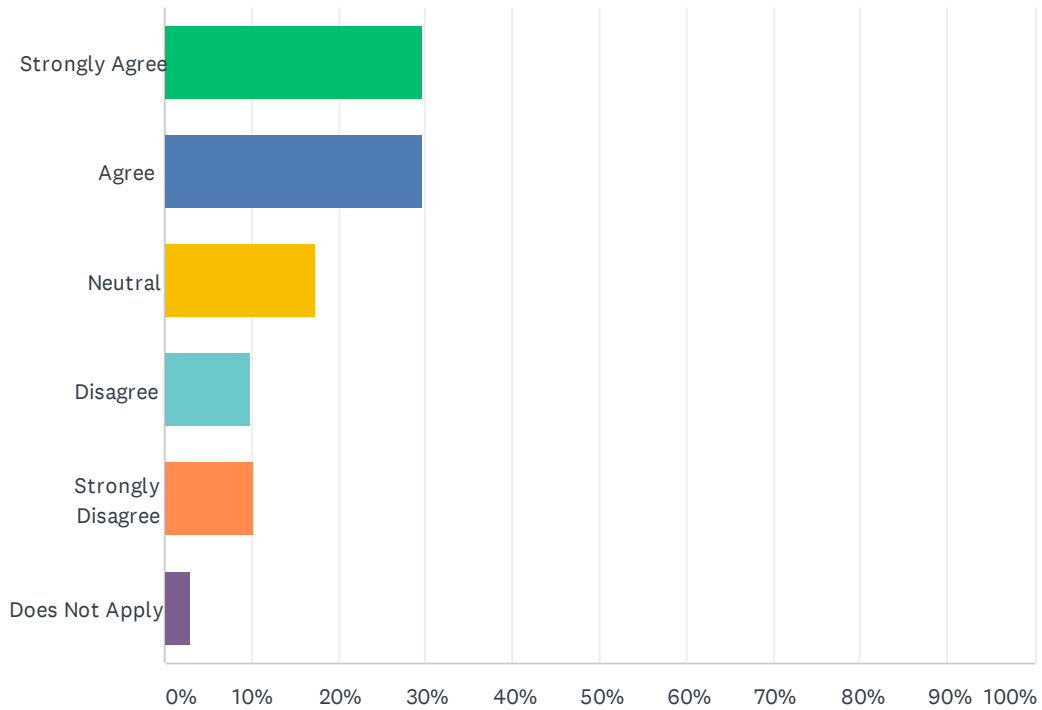
Answered: 958 Skipped: 82



ANSWER CHOICES	RESPONSES	
Yes	27.66%	265
No	72.34%	693
TOTAL		958

Q17 1. The civilian(s) I had contact with expressed interest in helping me.

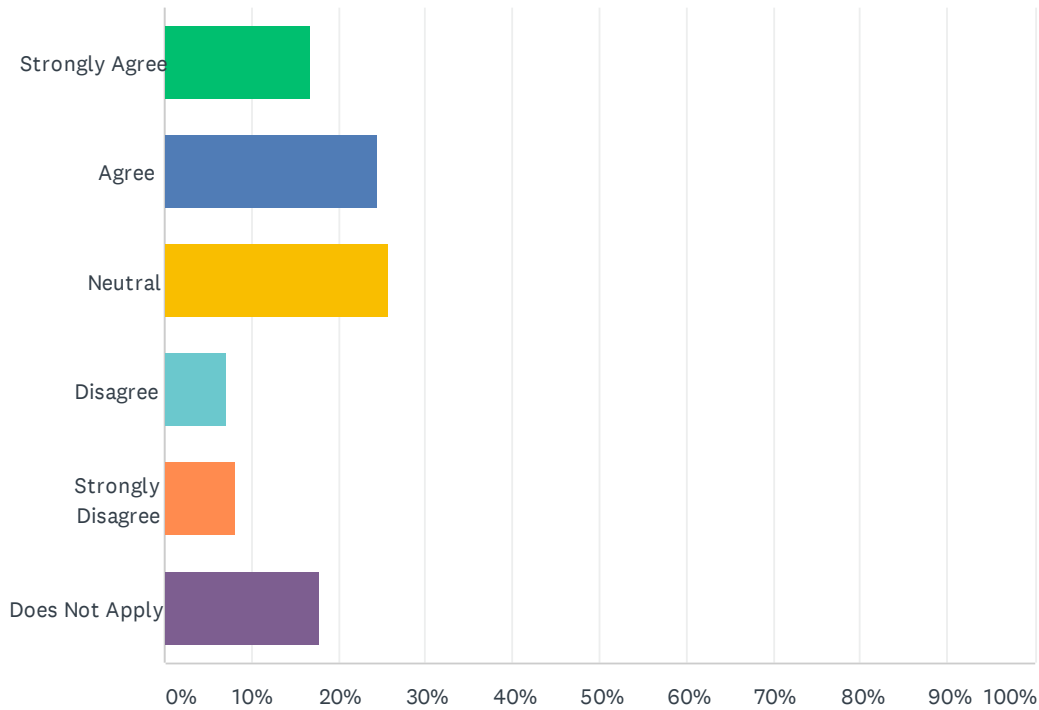
Answered: 272 Skipped: 768



ANSWER CHOICES	RESPONSES	
Strongly Agree	29.78%	81
Agree	29.78%	81
Neutral	17.28%	47
Disagree	9.93%	27
Strongly Disagree	10.29%	28
Does Not Apply	2.94%	8
TOTAL		272

Q18 2. The civilian(s) I had contact with showed concern for my safety.

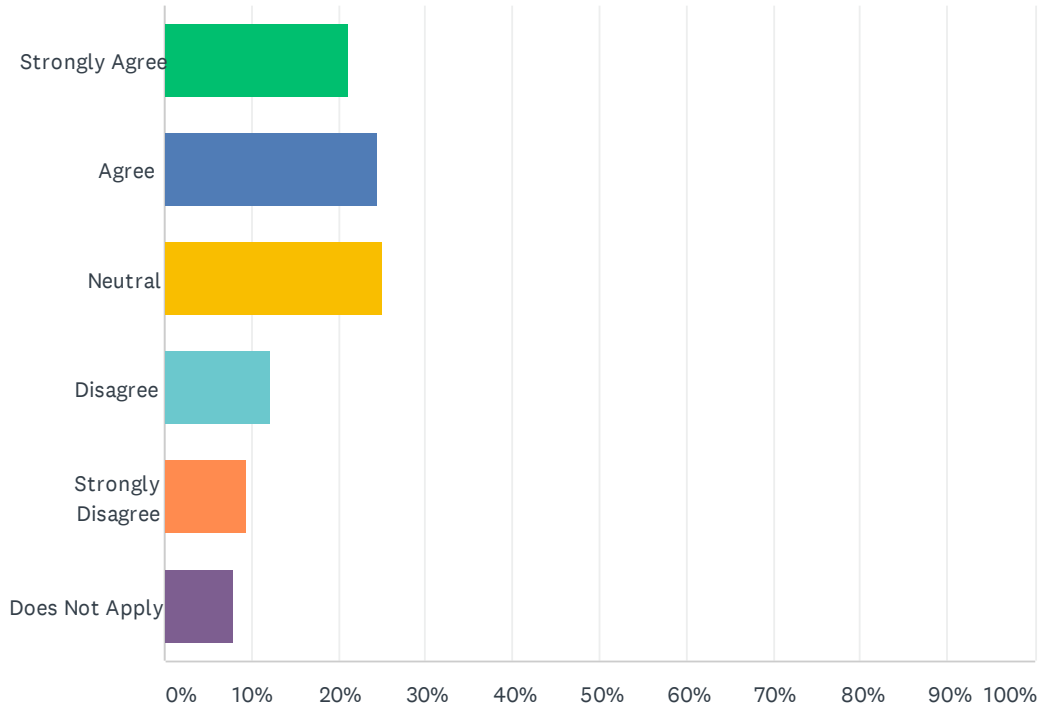
Answered: 269 Skipped: 771



ANSWER CHOICES	RESPONSES	
Strongly Agree	16.73%	45
Agree	24.54%	66
Neutral	25.65%	69
Disagree	7.06%	19
Strongly Disagree	8.18%	22
Does Not Apply	17.84%	48
TOTAL		269

Q19 3. The civilian(s) I had contact with showed compassion.

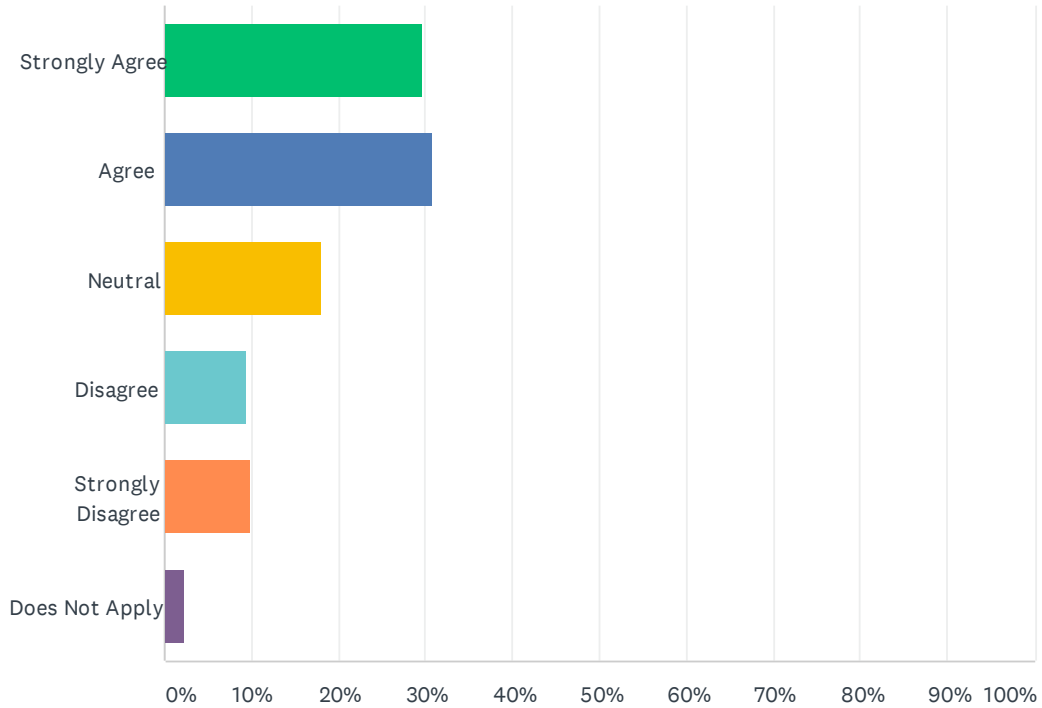
Answered: 266 Skipped: 774



ANSWER CHOICES	RESPONSES	
Strongly Agree	21.05%	56
Agree	24.44%	65
Neutral	25.19%	67
Disagree	12.03%	32
Strongly Disagree	9.40%	25
Does Not Apply	7.89%	21
TOTAL		266

Q20 4. The civilian(s) I had contact with demonstrated professionalism.

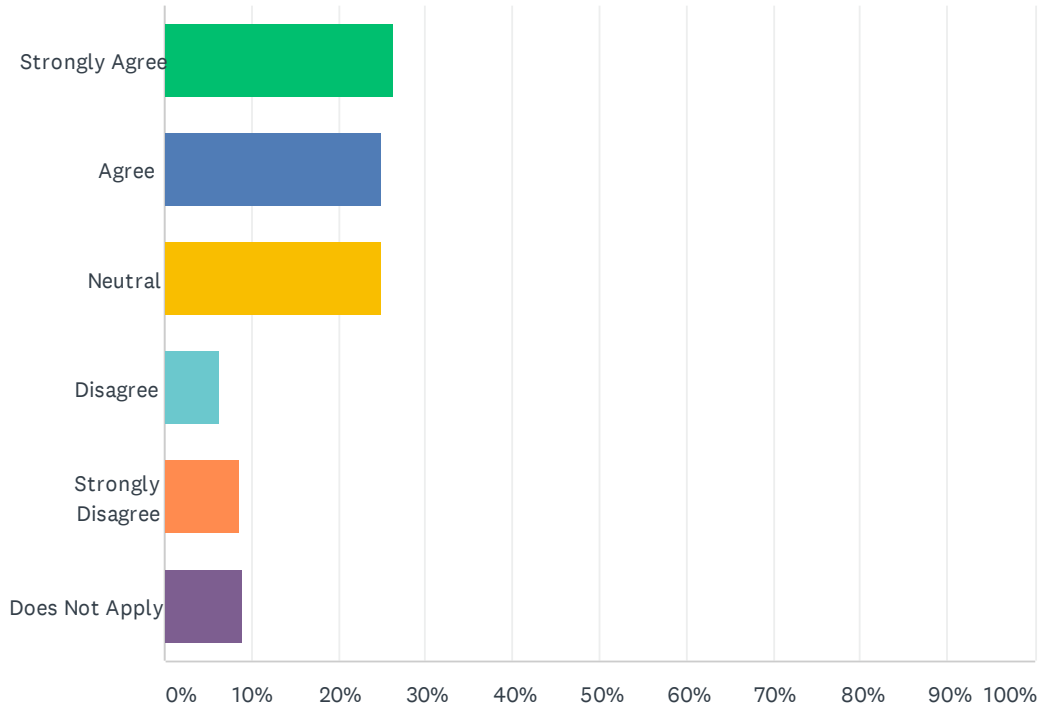
Answered: 266 Skipped: 774



ANSWER CHOICES	RESPONSES	
Strongly Agree	29.70%	79
Agree	30.83%	82
Neutral	18.05%	48
Disagree	9.40%	25
Strongly Disagree	9.77%	26
Does Not Apply	2.26%	6
TOTAL		266

Q21 5. The civilian(s) I had contact with demonstrated integrity.

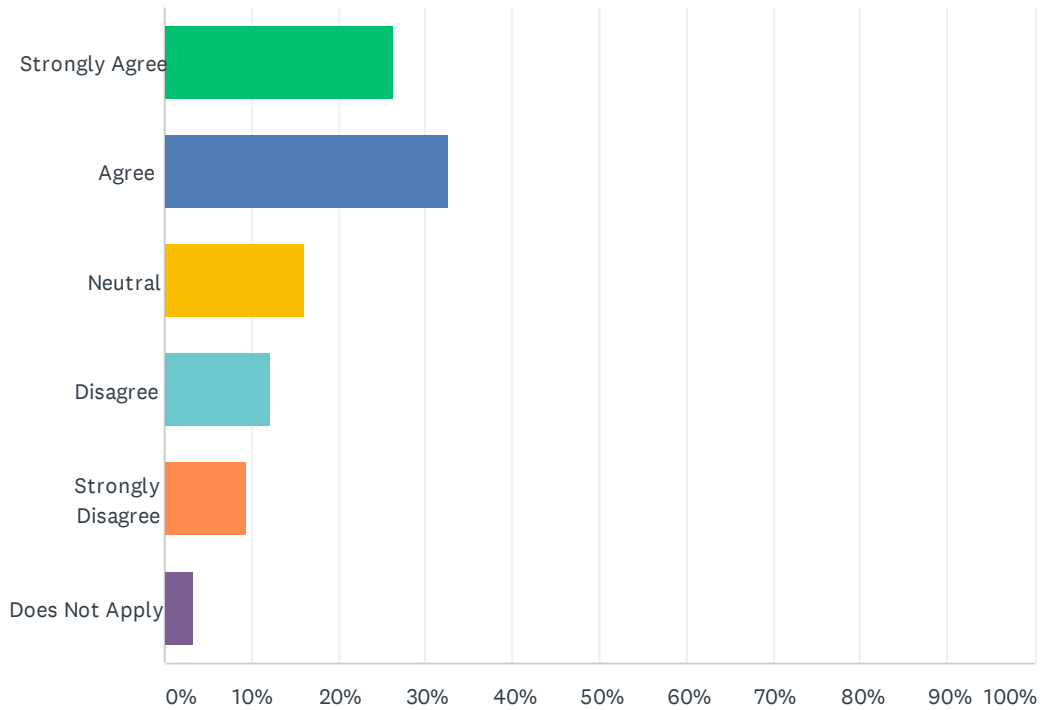
Answered: 269 Skipped: 771



ANSWER CHOICES	RESPONSES	
Strongly Agree	26.39%	71
Agree	24.91%	67
Neutral	24.91%	67
Disagree	6.32%	17
Strongly Disagree	8.55%	23
Does Not Apply	8.92%	24
TOTAL		269

Q22 6. The civilian(s) I had contact with paid attention to details.

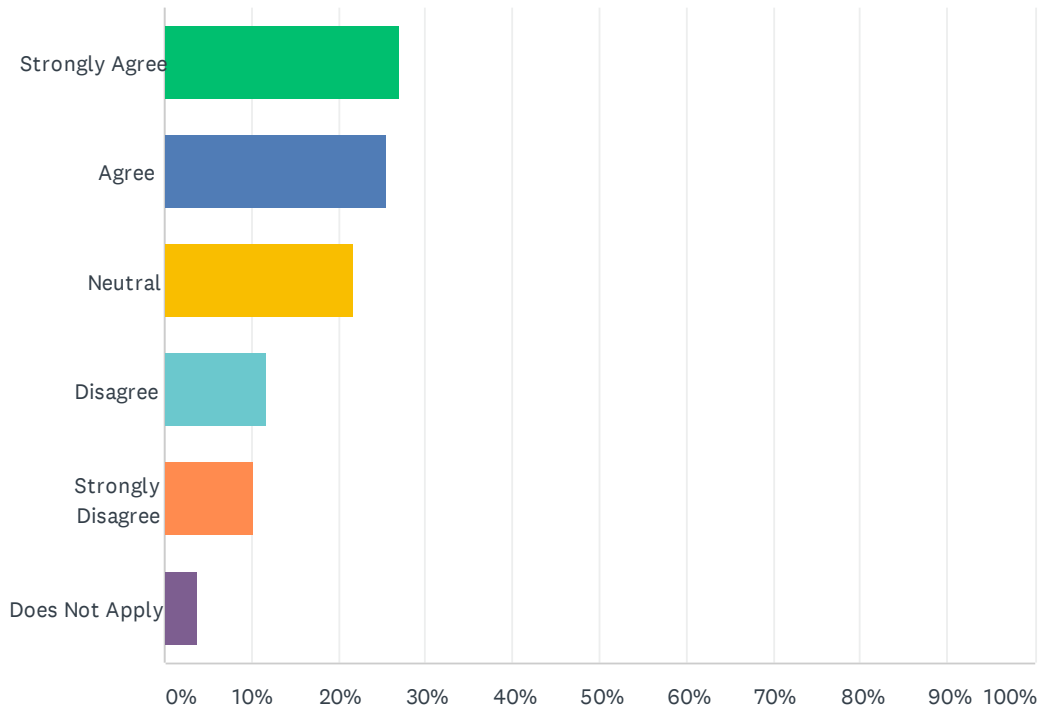
Answered: 266 Skipped: 774



ANSWER CHOICES	RESPONSES	
Strongly Agree	26.32%	70
Agree	32.71%	87
Neutral	16.17%	43
Disagree	12.03%	32
Strongly Disagree	9.40%	25
Does Not Apply	3.38%	9
TOTAL		266

Q23 7. The civilian(s) I had contact with made me feel comfortable.

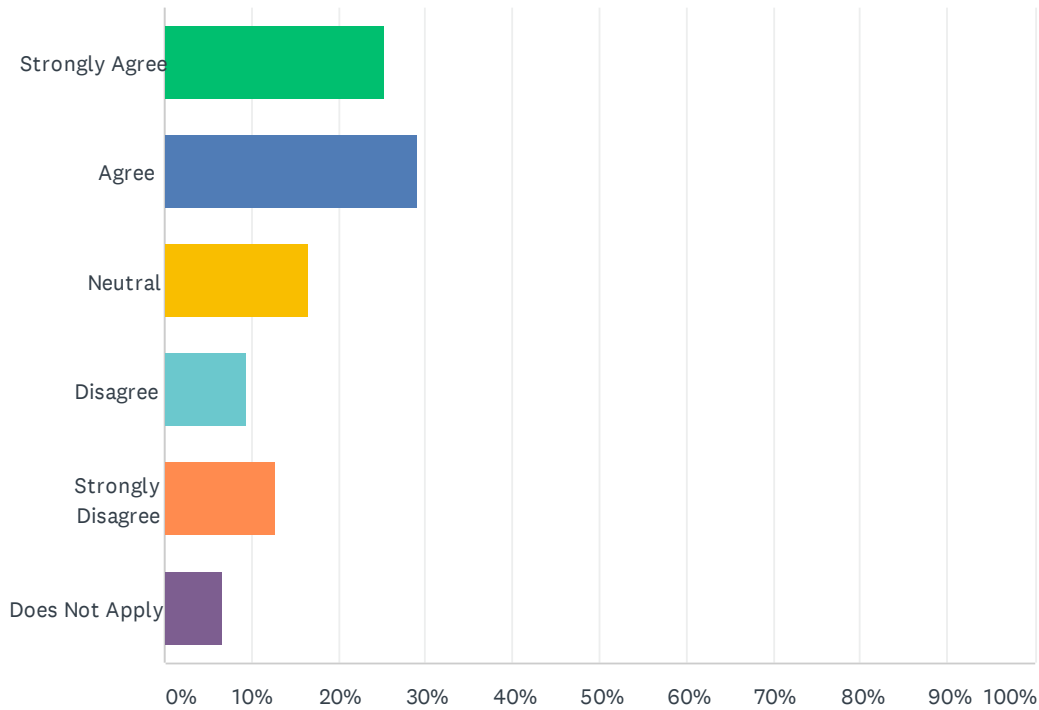
Answered: 263 Skipped: 777



ANSWER CHOICES	RESPONSES	
Strongly Agree	27.00%	71
Agree	25.48%	67
Neutral	21.67%	57
Disagree	11.79%	31
Strongly Disagree	10.27%	27
Does Not Apply	3.80%	10
TOTAL		263

Q24 8. The civilian(s) I had contact with helped resolve my situation.

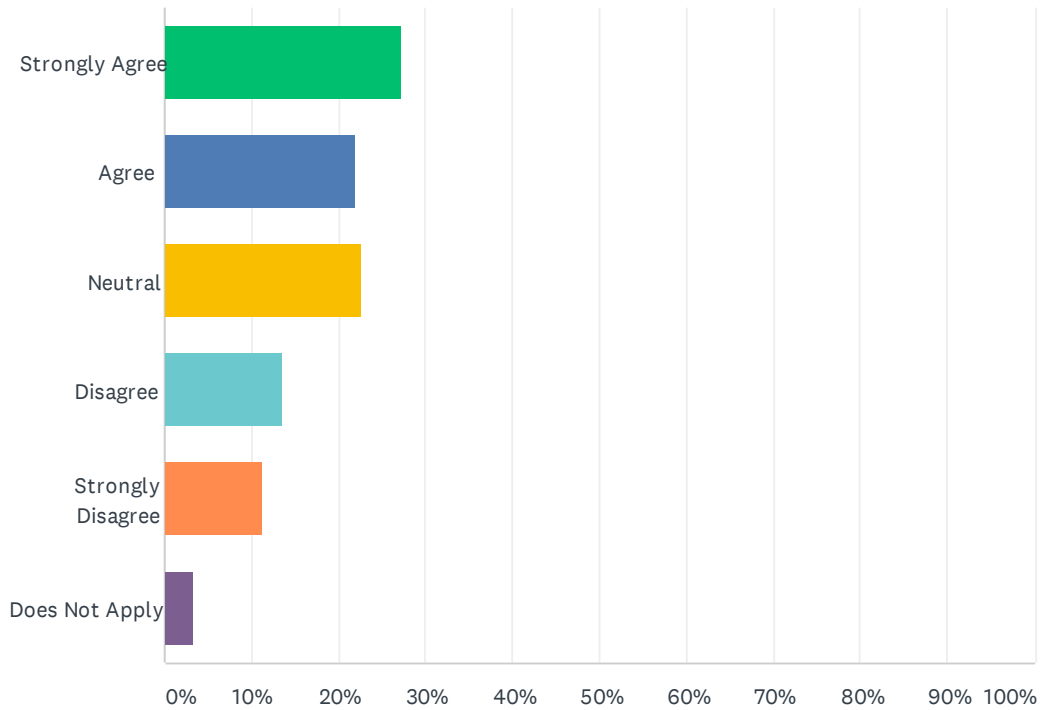
Answered: 265 Skipped: 775



ANSWER CHOICES	RESPONSES	
Strongly Agree	25.28%	67
Agree	29.06%	77
Neutral	16.60%	44
Disagree	9.43%	25
Strongly Disagree	12.83%	34
Does Not Apply	6.79%	18
TOTAL		265

Q25 9. The civilian(s) I had contact with did an excellent job.

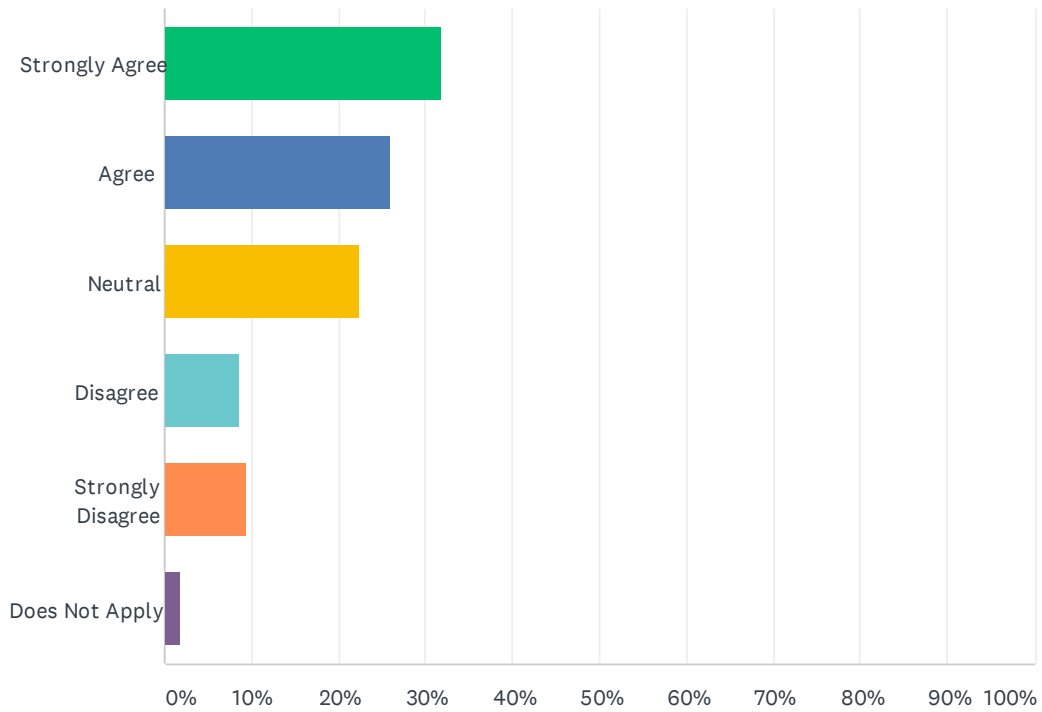
Answered: 265 Skipped: 775



ANSWER CHOICES	RESPONSES	
Strongly Agree	27.17%	72
Agree	21.89%	58
Neutral	22.64%	60
Disagree	13.58%	36
Strongly Disagree	11.32%	30
Does Not Apply	3.40%	9
TOTAL		265

Q26 10. The civilian(s) I had contact with treated me with aloha and respect.

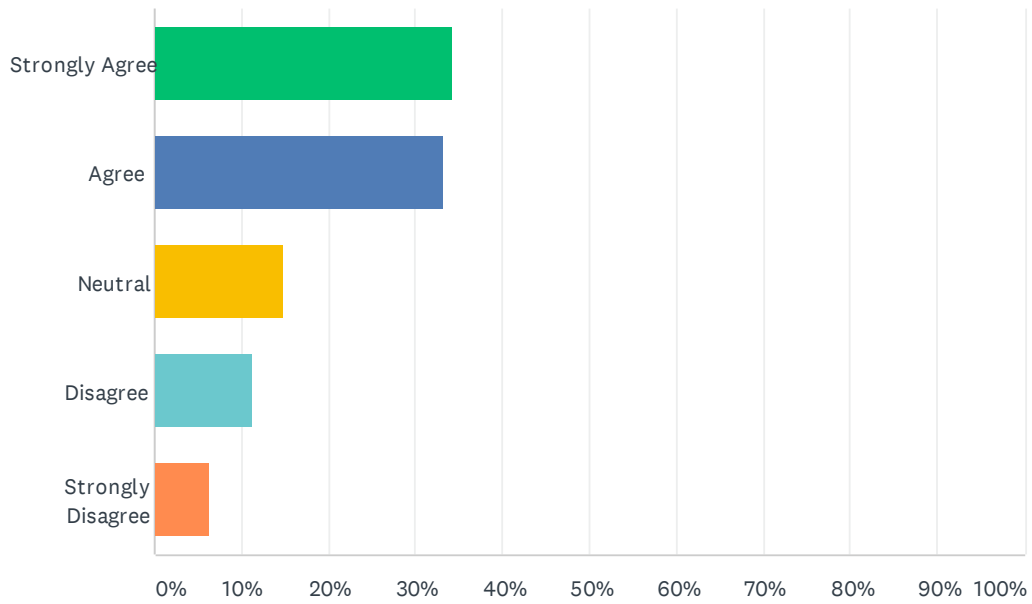
Answered: 267 Skipped: 773



ANSWER CHOICES	RESPONSES	
Strongly Agree	31.84%	85
Agree	25.84%	69
Neutral	22.47%	60
Disagree	8.61%	23
Strongly Disagree	9.36%	25
Does Not Apply	1.87%	5
TOTAL		267

Q27 1. If I need assistance, I am comfortable calling the Hawai'i Police Department

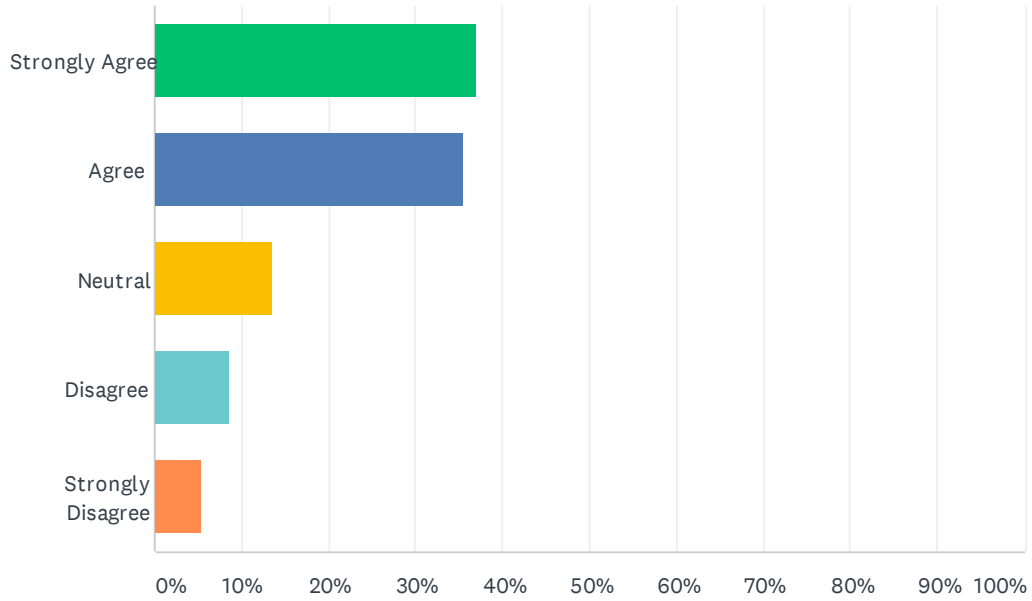
Answered: 960 Skipped: 80



ANSWER CHOICES	RESPONSES	
Strongly Agree	34.27%	329
Agree	33.33%	320
Neutral	14.90%	143
Disagree	11.25%	108
Strongly Disagree	6.25%	60
TOTAL		960

Q28 2. I am comfortable contacting the Hawai'i Police Department to report a crime.

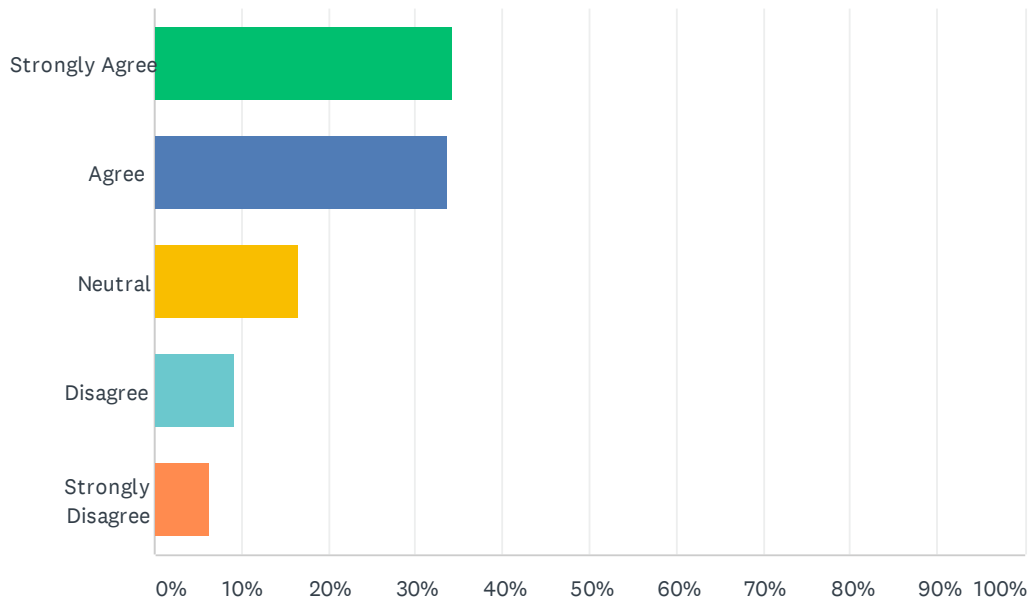
Answered: 955 Skipped: 85



ANSWER CHOICES	RESPONSES	
Strongly Agree	37.07%	354
Agree	35.50%	339
Neutral	13.51%	129
Disagree	8.48%	81
Strongly Disagree	5.45%	52
TOTAL		955

Q29 3. I am comfortable contacting the Hawai'i Police Department to share information about a crime.

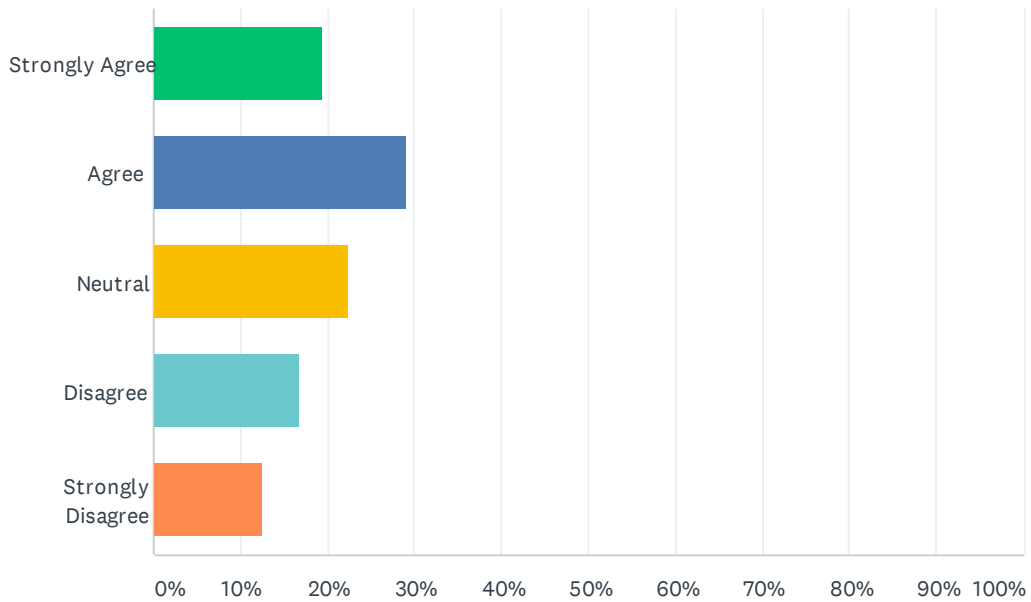
Answered: 951 Skipped: 89



ANSWER CHOICES	RESPONSES	
Strongly Agree	34.38%	327
Agree	33.75%	321
Neutral	16.51%	157
Disagree	9.15%	87
Strongly Disagree	6.20%	59
TOTAL		951

Q30 4. I am confident in the ability of the Hawai'i Police Department to serve my needs.

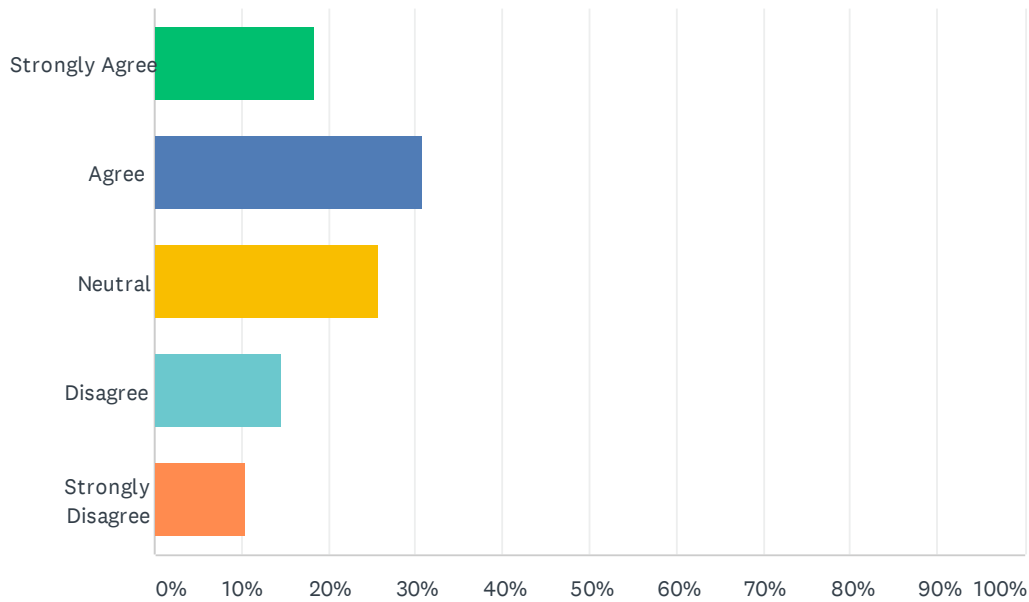
Answered: 955 Skipped: 85



ANSWER CHOICES	RESPONSES	
Strongly Agree	19.37%	185
Agree	29.11%	278
Neutral	22.30%	213
Disagree	16.65%	159
Strongly Disagree	12.57%	120
TOTAL		955

Q31 5. I believe the Hawai'i Police Department does a good job in keeping the island of Hawai'i safe.

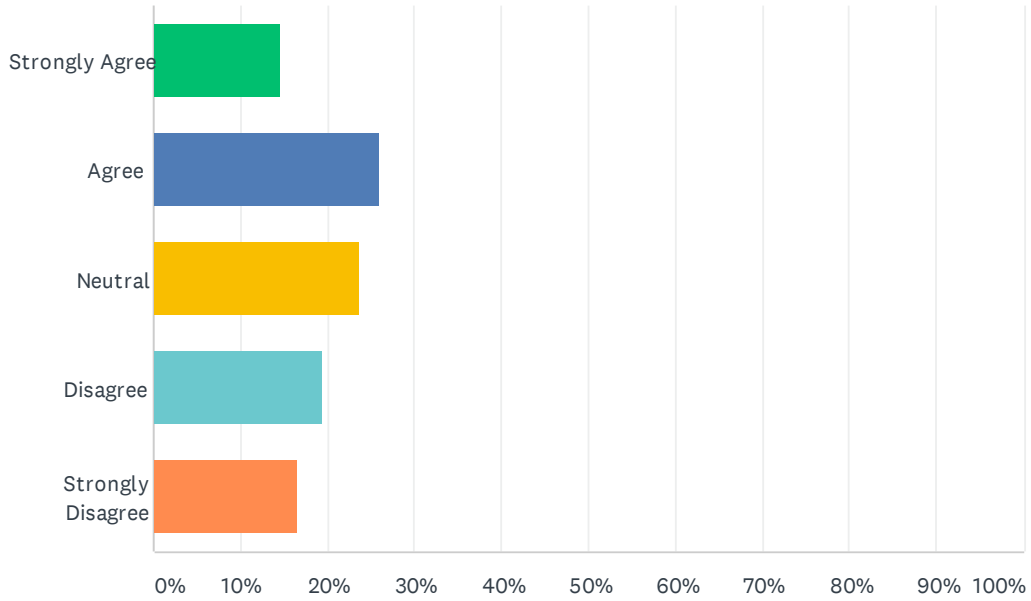
Answered: 954 Skipped: 86



ANSWER CHOICES	RESPONSES	
Strongly Agree	18.34%	175
Agree	30.82%	294
Neutral	25.79%	246
Disagree	14.57%	139
Strongly Disagree	10.48%	100
TOTAL		954

Q32 6. I am satisfied in the way the Hawai'i Police Department responds to crime in my community.

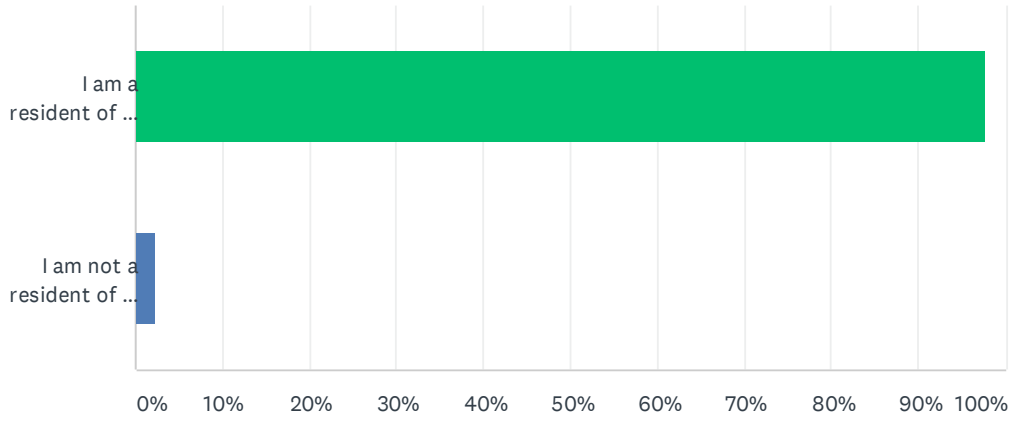
Answered: 947 Skipped: 93



ANSWER CHOICES	RESPONSES	
Strongly Agree	14.57%	138
Agree	25.87%	245
Neutral	23.55%	223
Disagree	19.43%	184
Strongly Disagree	16.58%	157
TOTAL		947

Q33 Please provide information about your residency status by checking the appropriate box below.

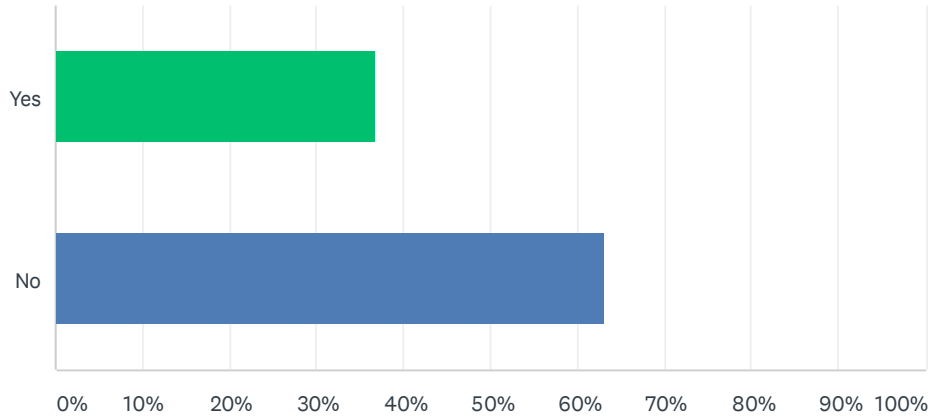
Answered: 949 Skipped: 91



ANSWER CHOICES	RESPONSES	
I am a resident of the island of Hawai'i.	97.79%	928
I am not a resident of the island of Hawai'i.	2.21%	21
TOTAL		949

Q34 Have you been a resident of the island of Hawai'i all your life?

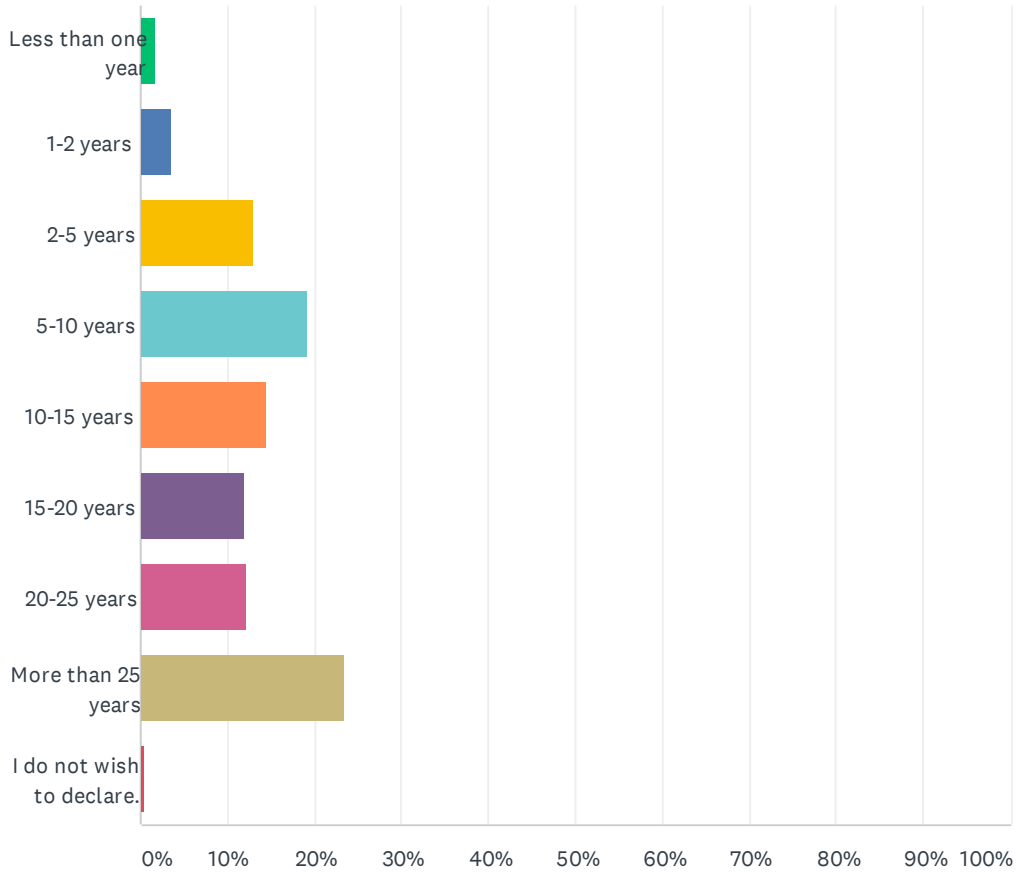
Answered: 921 Skipped: 119



ANSWER CHOICES	RESPONSES
Yes	36.92% 340
No	63.08% 581
TOTAL	921

Q35 How long have you been a resident of the island of Hawai'i?

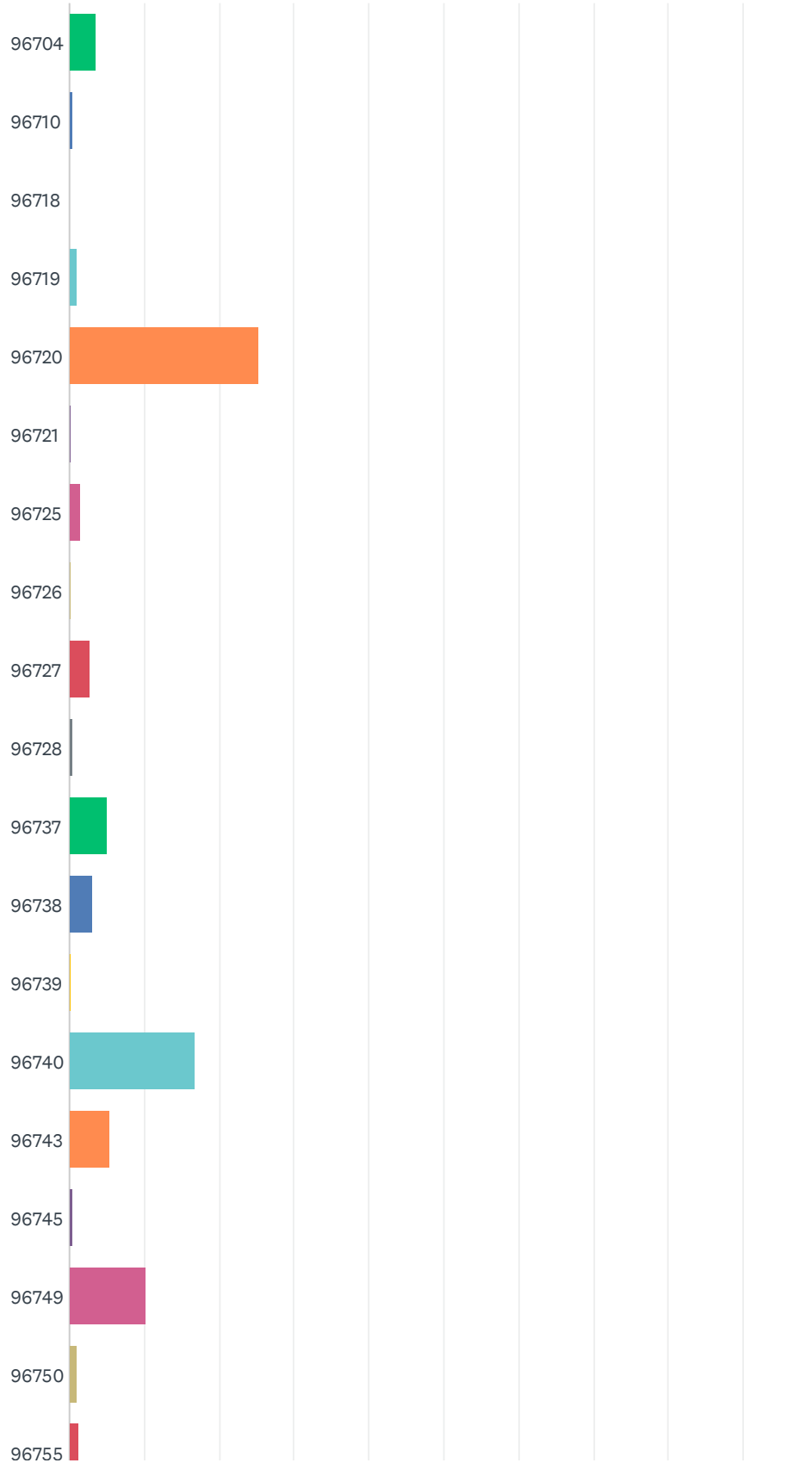
Answered: 591 Skipped: 449



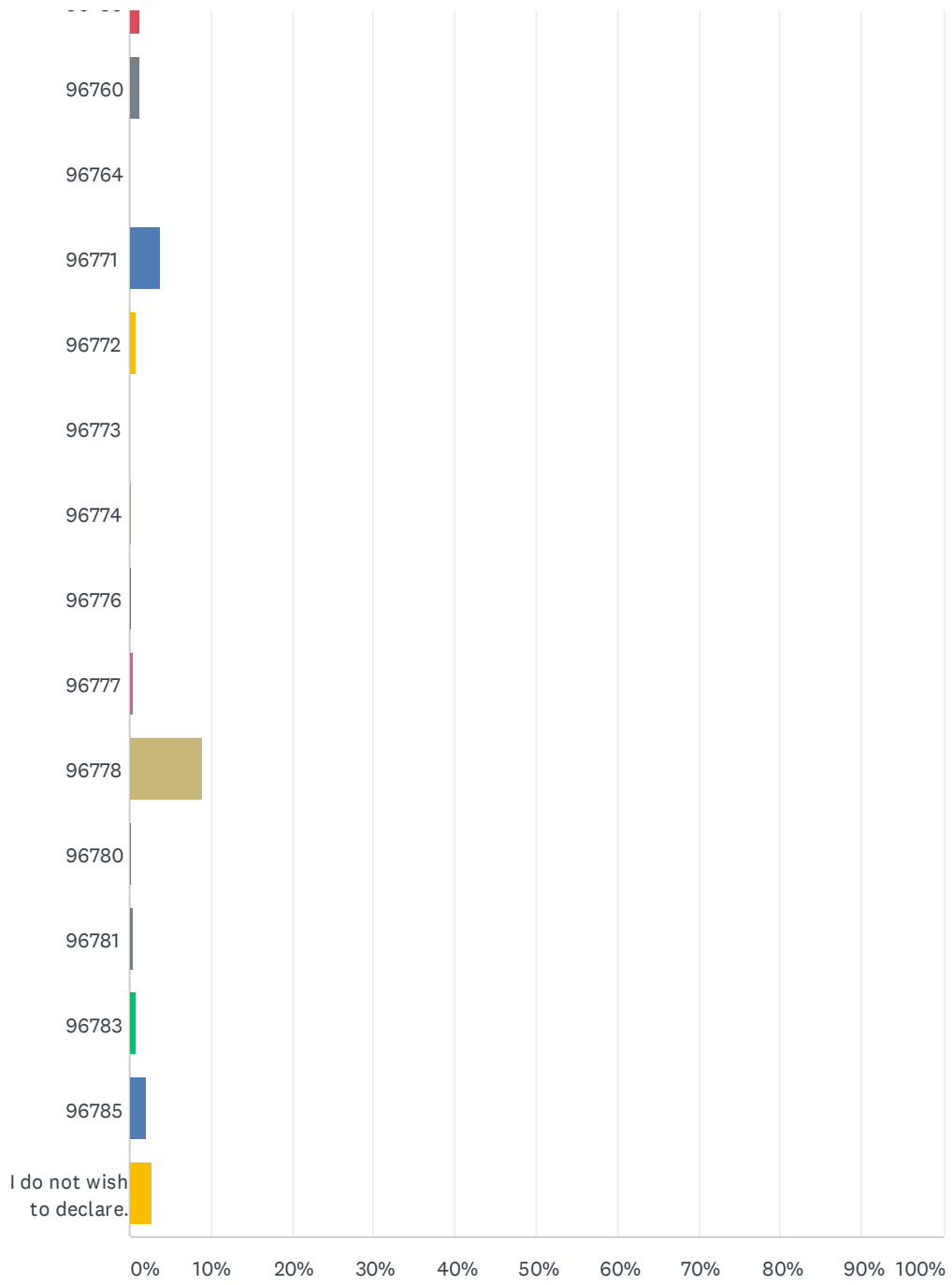
ANSWER CHOICES	RESPONSES	
Less than one year	1.69%	10
1-2 years	3.55%	21
2-5 years	13.03%	77
5-10 years	19.29%	114
10-15 years	14.38%	85
15-20 years	12.01%	71
20-25 years	12.18%	72
More than 25 years	23.35%	138
I do not wish to declare.	0.51%	3
TOTAL		591

Q36 What is your zip code?

Answered: 930 Skipped: 110



Community Satisfaction Survey 2021



Community Satisfaction Survey 2021

ANSWER CHOICES	RESPONSES	
96704	3.55%	33
96710	0.32%	3
96718	0.00%	0
96719	0.97%	9
96720	25.27%	235
96721	0.22%	2
96725	1.40%	13
96726	0.11%	1
96727	2.80%	26
96728	0.32%	3
96737	4.95%	46
96738	3.23%	30
96739	0.11%	1
96740	16.67%	155
96743	5.38%	50
96745	0.43%	4
96749	10.32%	96
96750	0.97%	9
96755	1.18%	11
96760	1.18%	11
96764	0.00%	0
96771	3.76%	35
96772	0.86%	8
96773	0.00%	0
96774	0.11%	1
96776	0.22%	2
96777	0.32%	3
96778	9.03%	84
96780	0.22%	2
96781	0.43%	4
96783	0.86%	8
96785	2.15%	20

Community Satisfaction Survey 2021

I do not wish to declare.

2.69%

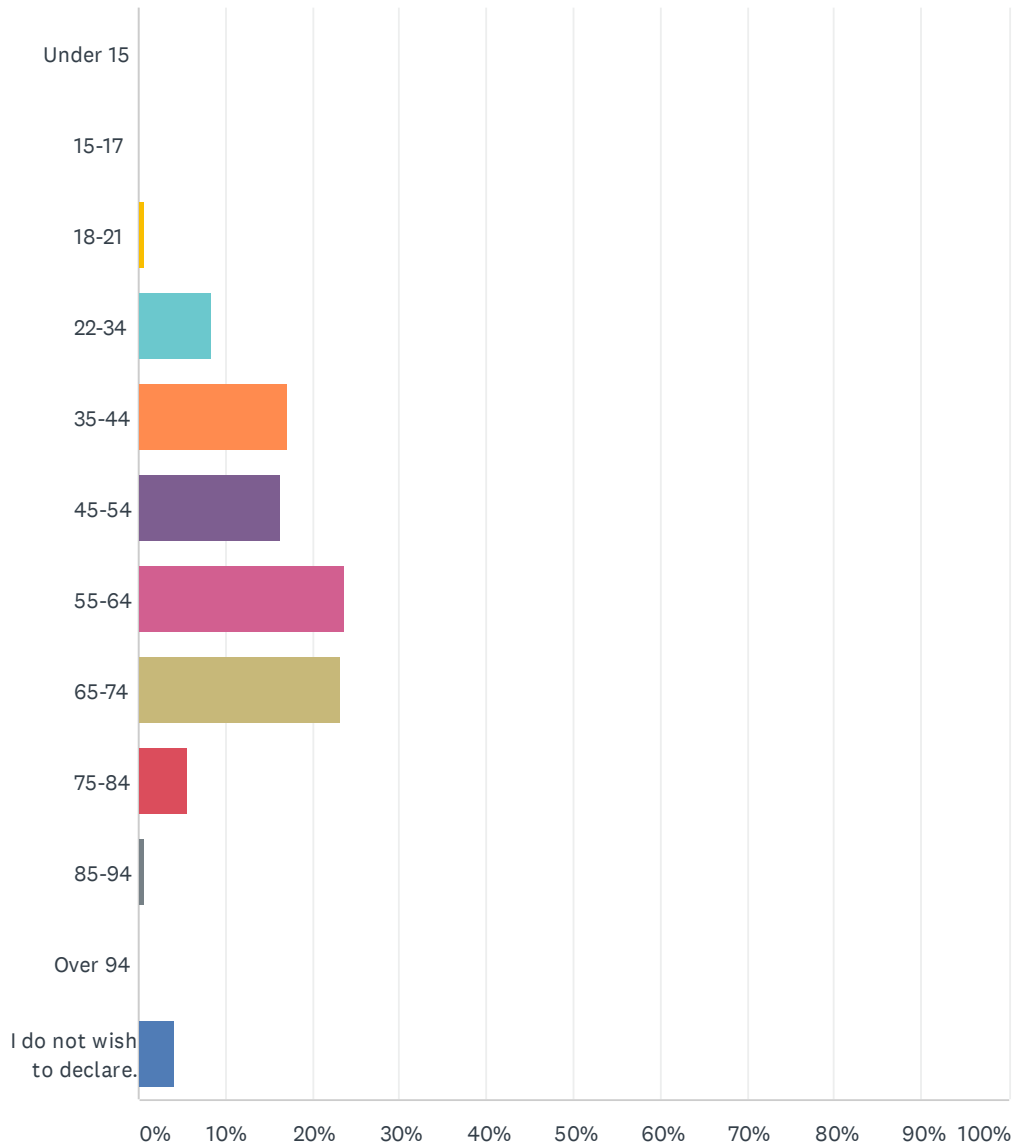
25

TOTAL

930

Q37 What is your age?

Answered: 948 Skipped: 92



Community Satisfaction Survey 2021

ANSWER CHOICES	RESPONSES	
Under 15	0.00%	0
15-17	0.00%	0
18-21	0.53%	5
22-34	8.44%	80
35-44	17.09%	162
45-54	16.35%	155
55-64	23.73%	225
65-74	23.31%	221
75-84	5.70%	54
85-94	0.63%	6
Over 94	0.00%	0
I do not wish to declare.	4.22%	40
TOTAL		948