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Cover photo: Carlsmith Beach Park, Hilo. Photo credit: Denise Laitinen
Mission Statement

The employees of the Hawai‘i Police Department are committed to preserving the Spirit of Aloha. We will work cooperatively with the community to enforce the laws, preserve peace, and provide a safe environment.

Vision Statement

The Hawai‘i Police Department is committed to providing the highest quality of police service and forming partnerships with the community to achieve public satisfaction making the Big Island a safe place to live, visit, and conduct business.

Core Values

- Integrity
- Professionalism
- Compassion
- Teamwork
- Community Satisfaction
Dear Commissioners:

Like the rest of the nation, Fiscal Year 2020-2021 centered on having to deal with the COVID-19 pandemic, which presented a myriad of challenges especially for law enforcement as first responders. These challenges required our staff to continuously adapt to the ever-changing restrictions implemented to prevent the spread of the virus and to accomplish the mission of ensuring public safety in the community. Once again, through this adversity, the men and women of this department demonstrated their resilience and commitment to their chosen profession, exemplifying to the community their professionalism.

One notable accomplishment during Fiscal Year 2020-2021 was the department’s implementation of a Body Worn Camera program for uniform officers, joining the rest of the police departments throughout the state in deploying this technology. In July 2020, the department acquired all of the Body Worn Camera (BWC) equipment purchased from AXON with funding from the prior fiscal year and began the process of deploying the BWCs. From July to December 2020, the department focused on the benchmarks identified in the FY 2020-2021 Program of Work and was able to fully deploy the BWCs to all uniform operational units, including the officers assigned to the Traffic Enforcement Units on December 24, 2020. This success was primarily due to the dedication and commitment of Sergeant Travis Ing, who oversees the program. This is more noteworthy in that during the implementation process, our department had significant personnel changes in our Information Technology Section who were assisting in the process.

The BWC program has proven to be a valuable resource with regards to ensuring the professionalism within our department as video footage has been utilized during administrative investigations to discredit or support allegations of misconduct.

In June 2021, the department unfortunately had two officer-involved shootings that resulted in the suspects sustaining fatal wounds. In the first incident, South Hilo Patrol Officers responded to a call of a physical domestic at a residence in Hilo. Upon arrival, officers while in contact with the occupants of the residence, a male party then came out of the rear of the residence with a semi-automatic rifle and opened fire on the officers at the scene. One officer returned fire and struck the suspect several times, resulting in the fatality.

In the second incident, South Hilo Patrol Officers responded to a residential break-in at a residence in Hilo. While checking the interior of the home, officers encountered an unidentified male suspect hiding in one of the bedrooms armed with two knives.
Immediately upon contact, the unidentified male suspect cut an officer on the arm with one of the knives. The injured officer and another officer then discharged their duty weapons fatally wounding the suspect.

In both instances, the BWC footage was reviewed and released to the media within days of the incident. The video footage captured in these unfortunate incidents clearly depicted the unexpected dangers officers encounter during routine encounters and supported the justified actions of the officers involved.

In closing, I sincerely thank all of the men and women of the Hawaiʻi Police Department for all their hard work and the sacrifices they make daily in the performance of their duties. As I have stated in the past, and will continue to state in the future, it is only through their dedication and commitment to the citizens of Hawaiʻi Island that makes the Hawaiʻi Police Department second to none in the state.

Mahalo,
Chief Paul Ferreira
Hawaiʻi Police Department
The 2020-2021 fiscal year was a time of change, challenges, and reflection. Challenges relating to national anti-police influences, continued cries for police reform, increased oversight, and transparency of departments rippled across the Pacific and into Hawaii'i. This was the first year police departments were mandated to disclose the identities of officers suspended or discharged for discipline under House Bill 285.

On reflection, the core to the modernization of policing is ensuring that the civilian governance of police is robust and that the Hawaii'i Police Commission is equipped to perform their important work. Good governance is foundational to preventing and addressing systemic and repeated misconduct. It is also key to providing police officers with the appropriate training, policies, and support to help them protect the public and adapt to community expectations. This requires the police commission to be educated, independent, and at arms-length from the police services they are legally charged to oversee so they may respond to these expectations transparently and knowledgably.

As police officers are hired, they will fall under the oversight of the commission through the chief’s office utilizing the Office of Professional Standards for the purposes of complaints and investigations of misconduct and the disciplinary processes arising therefrom. Many of the procedural aspects are appropriately designed to hold participants accountable and to balance privacy, fairness, and accessibility interests. However, the complexity of the process has attracted considerable questioning by commissioners over the years, all of which points to the need for improvement aligned with the interests of all participants.

Moving forward, the role of commissioner also needs to adapt. Consideration to the appointment of retired members of the judiciary or legal scholars to serve as commissioners maybe an effective contribution. The independent oversight function of a strong commission mandated by charter directly upholds public confidence in the police and is foundational to the system of oversight and accountability.

As we look optimistically to our emergence from the global pandemic, in all of these matters we look forward to continued engagement with community stakeholders, government, and legislators. We also look forward to the evolution of the regulatory and oversight structures underpinning compassionate, responsive and accountable policing.

Mahalo,
John Bertsch, Chair
Hawaii'i County Police Commission
Nine Big Island residents serve on the Hawai'i County Police Commission. The Mayor appoints one member from each district, and each appointment is subject to confirmation by the Hawai'i County Council.

The Commission’s most important responsibilities, as delineated in the Hawai'i County Charter, are to appoint and remove the Police Chief at its sole discretion, confirm the Chief’s appointment of Deputy Chief, and consider public complaints against the department or any of its members and then submit the findings to the Chief.

According to the County Charter, the Commission’s other functions are to:
- Adopt rules it may consider necessary for the conduct of its business and regulation of the matters committed to its charge, and review the rules and regulations of the department.
- Review the department’s annual budget prepared by the Police Chief and make recommendations thereon to the Managing Director and Mayor.
- Submit an annual report to the Mayor and the County Council.
- Advise the Police Chief on police-community relations.
- Hire personnel necessary to carry out its functions.
- Evaluate at least annually the performance of the Police Chief and submit a report to the Mayor, Managing Director, and County Council.

During Fiscal Year 2020-2021, the Police Commission members were:
District 1: Kathleen “Pudding” Lassiter
District 2: Anthony Sur
District 3: Thomas Brown
District 4: Donna Springer
District 5: Denby Toci
District 6: Rick Robinson
District 7: Rod Quartararo
District 8: John Bertsch (Chair)
District 9: Guy Schutte
Hawai‘i Police Department Organizational Chart
Commanders

Kenneth Bugado Jr.
Deputy Chief

Samuel Jelsma
Assistant Chief
Administration

James O'Connor
Assistant Chief
Area I Operations

Chad Basque
Assistant Chief
Area II Operations

Aimee Wana
Major
Administration

Andrew Burian
Major
Technical Services Division

Kenneth Quiocho
Major
Area I Operations

Sherry Bird
Major
Area II Operations
Office of Professional Standards/Criminal Intelligence Unit
Commander - Captain Burt Shimabukuro

The Office of Professional Standards (OPS) and Criminal Intelligence Unit (CIU) report directly to the Police Chief.

Office of Professional Standards Mission Statement:

The mission of The Office of Professional Standards is to protect and serve the public, the employee, and the department through fair, thorough, and proactive investigations of alleged misconduct, while preserving the spirit of aloha.

The primary responsibility of the Office of Professional Standards is to ensure the integrity of the Hawai'i Police Department by performing fair and thorough investigations of alleged misconduct by its employees. OPS conducts investigations of complaints brought directly to the attention of the department or through the Hawai'i Police Commission.

The Office of Professional Standards conducts quality control and compliance inspections of department areas, property, vehicles, and police personnel and their issued equipment. The unit also assists administration personnel in conducting the department’s drug testing program.

Under the command of a captain, who reports to the Office of the Police Chief, the OPS unit includes two selected detectives assigned to police headquarters.

In Fiscal Year 2020-2021, the Office of Professional Standards conducted 47 administrative investigations, 64 internal inquiries into actions by police department personnel, provided 39 in-service training sessions to employees, and conducted five inspections.

Criminal Intelligence Unit
The mission of the Criminal Intelligence Unit is to collect, evaluate, analyze, and disseminate intelligence data regarding criminal and terrorist activity to aid the Hawai'i Police Department in a proactive approach of enforcing laws, preserving peace, and providing a safe environment.

Commanded by a captain, who reports directly to the Office of the Police Chief, CIU consists of two detectives and four officers assigned to police headquarters, equally divided among the Hilo and Kona stations.

The Criminal Intelligence Unit gathers information from all sources in a manner consistent with the law in support of efforts to provide intelligence on the existence, identities and capabilities of criminal suspects and enterprises. The unit also conducts background investigations on applicants seeking employment with the Hawai'i Police Department and criminal history checks of other county, state, and federal agencies.

The Criminal Intelligence Unit is part of the Inter-County Criminal Intelligence Unit, which includes the intelligence units of the Honolulu Police Department, Maui Police Department,
and Kaua‘i Police Department. The Criminal Intelligence Unit is a member of the Law Enforcement Intelligence Unit, which is composed of law enforcement agencies in the United States, Canada, and Australia.

The Criminal Intelligence Unit is also part of the Joint Terrorism Task Force, whose mission is to partner with the FBI to maximize cooperation and to create a cohesive unit capable of addressing the most complex terrorism investigations.

In addition, the Criminal Intelligence Unit is part of the U.S. Marshal’s Service Hawai‘i Fugitive Task Force, whose mission is to investigate and arrest, as part of a joint law enforcement operation, persons who have active state and federal felony warrants for their arrest.

During Fiscal Year 2020-2021, the Criminal Intelligence Unit submitted 336 intelligence reports, conducted 335 criminal history checks, provided 144 in-service training sessions, and provided intelligence information that, in whole or in part, led to the initiation of 146 criminal investigations.
Administrative Bureau  
Commander - Assistant Chief Samuel Jelsma

The Administrative Bureau includes the Special Response Team (SRT), the Administrative Services Division, the Technical Services Division, Human Resources Division, and Finance Division.

Special Response Team (SRT)  
Commander - Lieutenant James Gusman

The mission of the **Special Response Team** (SRT) is to support the Hawai‘i Police Department and other requesting law enforcement agencies with a response to critical incident hostage, barricade, and sniper situations, as well as high-risk warrant service and special assignments, including security for visiting dignitaries.

The Special Response Team consists of specially selected officers who train extensively throughout the year to ensure operational readiness. SRT includes a crisis negotiation team that receives special training to develop communication skills that are necessary for difficult and volatile situations.

SRT incident commander, tactical team, crisis negotiation team, and support personnel conduct scenario training multiple times a year at different locations across Hawai‘i Island to ensure operational readiness.

In Fiscal Year 2020-2021, the Special Response Team responded to two high-risk warrants and three armed barricaded situations.
The Administrative Services Division includes the Training Section, the Public Relations Section, the Word Processing Center, the Accreditation Section, the Safety Section, and the Community Relations Section. This Division also works on civil liabilities and civil litigation issues involving the department.

The **Training Section** provided 80,399.50 hours of training to existing personnel and there were a total of three recruit classes in session during this time period:


- **94th Recruit Class**, June 1, 2021, to December 15, 2021; Field Training from December 16, 2021, to April 15, 2022.

The **Safety Section** is responsible for the duties associated with reviewing and investigating workers’ compensation cases for alleged abuse; conducting department random drug testing; coordinating and scheduling mandatory annual physicals; providing timely and comprehensive information on safety and health issues; and planning and conducting training classes on employee safety matters.

As part of research and development, this section involves addressing the overall needs and equipment requirements for the department; conducting research and evaluation of equipment, uniforms, protective devices; providing recommendations to minimize injury to personnel; researching and tracking of legislation that deal primarily with law enforcement issues; and preparation of testimony for submittal.

The **Public Relations Section** is responsible for maintaining the department’s website, creating visuals (pictures and videos) for the department’s social media channels, responding to inquiries from the news media, producing and hosting the cable access television program “Hawaii Island’s Most Wanted”, conducting media training for departmental staff, conducting the bi-annual Community Satisfaction Survey, as well as publishing the department’s annual report and quarterly employee newsletter.

This position was vacant for several months in 2020 with the resignation of the Public Relations Specialist. A combination of the position being vacant and the Covid pandemic
resulted in the television program being put on hiatus. A new Public Relations Specialist started in November 2020. The Community Satisfaction Survey, which was previously conducted every three years, is now a biannual event. It was held in April 2021 with a record number 1,040 respondents completing the survey.

In addition, the Public Relations Specialist coordinates an annual Police-Media Meeting in which members of the media are invited to exchange ideas and ask questions of police personnel in an effort to improve communications between the media and the department. Smaller group meetings are also held alternating on both sides of the island. Due to the pandemic, a virtual Police-Media Meeting was held in February 2021.

During the fiscal year, the website underwent an internal upgrade to a newer operating version. Shortly thereafter, an Unsolved Homicides website section was created with several unsolved homicides featured on state-wide news shows. During the 2020-2021 fiscal year, 587 media releases were published on the Department’s website and distributed via the Nixle notification service.

The **Word Processing Center** (WPC) is responsible for transcribing all narrative police reports that sworn personnel dictate into an internet/web-based Dictation Enterprise Platform system. Throughout the 2020-2021 fiscal year, the WPC again experienced several changes in staff. By October 2020, two Clerk III positions were filled and one Clerk III position was transferred to the Fiscal Section, making the Word Processing Center fully staffed with 12 Clerk III positions. By May 2021, one Clerk III resigned, creating one vacancy. Through all of these changes, the Word Processing Center continued to meet all of its goals and objectives.

The dictated reports transcribed by the Word Processing Center are routed via the Spillman system for officers’ approval and timely prosecution. The transcribed reports become the official documents that detail the Police Department’s criminal investigations. The Word Processing Center consists of one Clerical Services Supervisor, one Assistant Clerical Supervisor, and 12 Clerk III positions. In Fiscal Year 2020-2021, nearly 17,900 reports were transcribed, totaling more than 197,700 minutes and 1,417,601 completed lines of dictation.

The **Accreditation Section** maintains accreditation for the Department through the Advanced Law Enforcement Accreditation program offered by the Commission on Accreditation for Law Enforcement Agencies (CALEA®). CALEA® sets forth 458 standards and the Section ensures standards compliance. The program consists of an annual web-based review (Year 1-4) and a site-based assessment (Year 4 only). Upon successful completion of these reviews and assessment, the Department is awarded accreditation on Year 4.

*In an effort to raise awareness about unsolved homicide cases, an Unsolved Homicides website was created within the HPD website.*
At the onset of Fiscal Year 2020-2021, preparations for reaccreditation year-one took place. From November 27, 2020, through December 5, 2020, CALEA® Compliance Service Member Bruce Robertson, retired Police Chief of the Centerville, Ohio Police Department, conducted a web-based assessment and reviewed all proof files and supportive documentation to determine compliance with standards. Results and findings of his review were submitted to the Police Commission and approved.

In anticipation of the year-two web-based assessment, compliance proofs were gathered and have been constructed in preparation for the annual assessment set to be conducted from November 26, 2021, through December 4, 2021.

The Department is also a member of the Hawai‘ian Islands Police Accreditation Coalition Inc., (HIPAC), and plays an active role in HIPAC with the Department’s Accreditation Manager serving as the current president of the executive board.

The **Community Relations Section** furthers the Department’s goal of combating crime and providing efficient service depends to a large degree on the assistance and understanding it receives from the general public. To promote public understanding, the department maintains several programs to help the community and increase its awareness of police operations. Community Relations personnel:

- Maintain various community relations and crime prevention programs.
- Oversees Police Week and its related activities. Police Week is held annually in May in observance of fallen officers who made the ultimate sacrifice by giving their lives in the line of duty.
- Conduct and coordinate speaking engagements with community groups, schools, and business associations on education and safety.
- Coordinate station tours, participate in job fairs and employment expos, and work with various youth groups and community organizations.

Candle lighting during Police Week ceremony to remember Hawai‘i Police Department’s officers who made the ultimate sacrifice in the line of duty.
The **Technical Services Division** consists of the Communications Maintenance Section, Computer Center, Communications Dispatch Center, Records and Identification Section, and Traffic Services Section.

The **Communications Maintenance Section**, often referred to as the Radio Shop, has accepted responsibility for Land Mobile Radio equipment installation and maintenance for most county-owned or subsidized vehicles. This includes Police Department fleet and subsidized vehicles, Fire Department fleet vehicles, and other county agency vehicles. By assuming these installation duties, the department has saved tens of thousands of dollars annually.

The Radio Shop team performs site maintenance and service on 20 radio sites on Hawai‘i Island. Network management, tower maintenance, and repeater maintenance are under the supervision of the Radio System Manager who works closely with the Communications Maintenance Section.

The Radio Shop personnel duties include updating software/firmware in both mobile and handheld radios. The radios are tuned for optimum performance yearly and at the same time; updated code plug software is installed.

In Fiscal Year 2020-2021, the Radio Shop crew completed 104 radio installations for police department vehicles and eight radio installations for the fire department.

One of the more visible projects the Radio Shop crew was involved with is upgrading the emergency warning lights on police vehicles. The new upgraded blue LED lights afford higher visibility for the public and better officer safety. Radio Shop personnel fabricated and installed IRR (Instant Recall Recorder) modules for Police Dispatch, Fire Dispatch, and Civil Defense. The IRR feature allows dispatch operators to replay radio traffic for clarification or missed calls instantly. Upon request, the Radio Shop crew responds to Civil Defense emergencies.

The **Computer Center** is responsible for interconnectivity between all police stations and substations, installing and maintaining computer equipment, installing and troubleshooting software systems, and providing technical assistance for a variety of computer issues.

**Help Desk Call Statistics for Fiscal Year 2020-2021**
- 2,551 Calls Opened
- 2,493 Calls Closed

During Fiscal Year 2020-2021, the Computer Center was involved in the following projects:

**Spillman System:**
- Resolved various issues including linking evidence to incidents. Some lingering issues still continue, such as freezing and call comment display delays.
- Additional storage was added.
Network:
- Using grants, 11 Network Switches were procured, three of which have been deployed.
- Lansweeper, an IT asset management software, was deployed enabling better troubleshooting for Helpdesk calls.
- KACE SMA software was procured, but not deployed.
- Fortinet Wireless Access Points were procured, but not yet deployed.
- There were several network outages throughout the year with one lasting over two-and-a-half days.

Desktop Computer Refresh:
- A total of 100 desktop computers were received with about 75 deployed.
- In addition, about 50 desktops were received through grants and the majority of them have been deployed.

Panasonic MDTs:
- More than 150 MDTs were imaged and deployed.
- Forty laptops for training were also imaged.

Body Worn Camera Project:
- Assisted the Body Worn Camera Unit with programming and deploying docking stations around the island.

Video Conference System:
- This new system was deployed successfully to various locations.

Dispatch Center:
- The Computer Center personnel assisted with the upgrade of Dispatch furniture, such as cables, monitors, etc.

Backup:
- Started backing up File Shares on a nightly basis.

Grants:
- SD-WAN project was awarded to AT&T. This augments, as well as provides, a backup communication option for our network.
- Nutanix project was awarded to ZR Systems, which will migrate Spillman and a few other servers to supported hardware.

Cyber Security:
- The 90-day password policy is in effect now. Shared accounts have been cut down significantly.

Personnel:
- Scott Uehara was named as the Director of the County of Hawai‘i Department of Information Technology.

During the 2020–2021 fiscal year, the Communications/Dispatch Center received 196,123 9-1-1 calls, a 2.43 percent decrease over the previous fiscal year (201,011), with 20.18 percent of them transferred to the Hawai‘i Fire Department. On the average, about
76.75 percent of the calls received were from wireless phones. The Dispatch Center documented 167,832 calls for service during this fiscal year, a 4.34 percent increase over the previous fiscal year (160,843). All requests for police service are recorded, logged, and assigned by Dispatch personnel using a computer-aided dispatch (CAD) system, with six to seven dispatchers on shift at any given time. During the fiscal year, the Dispatch Center fulfilled 769 requests for 9-1-1, other audio recordings, and information for the Office of the Prosecuting Attorney, officers and internal investigations, as well as the general public, a 52.5 percent increase over the previous fiscal year (504).

In November 2020, the Dispatch Center went through a major renovation. Seven old dispatch consoles were replaced by nine new dispatch consoles with a redesigned configuration, along with the addition of new ergonomic 24/7 chairs, and new CAD computers for each console.

The **Records and Identification Section** comprises of several internal subsections (Records, Identification, Firearms, and Evidence), which has a variety of responsibilities.

The Records Section maintains police records, disseminates reports to other agencies, and conducts fingerprinting for government and private employment. They also provide statistical data for the Uniform Crime Reporting Program (UCR), which is administered by the Federal Bureau of Investigation (FBI) and used to monitor the nature and type of crime occurring in the nation.

The **Firearms Section** processes firearm permit applications and registrations, including background checks on each individual applying for a long gun or handgun permit, and conducts firearm registration checks on firearms reported stolen, lost, or recovered.

The **Identification Section** conducts evidence fingerprint examinations and inputs them into the national AFIS (Automated Fingerprint Identification System) for criminal identification purposes. It processes subpoenas, court documents, and covered offender registrations.

The **Evidence Section** is responsible for processing, preservation, release, and destruction of all items collected, which includes items subjected for civil forfeiture.

The **Body Worn Camera (BWC) Unit** is responsible for the management, storage, release, and retrieval of digital recordings from BWCs. It is also responsible for conducting initial and periodic training to ensure the continued effective use and operation of the equipment, proper calibration and performance, as well as incorporate changes, updates, or other revisions in policy and equipment.

During Fiscal Year 2020-2021, the Records and Identification Section issued 5,878 firearm permits, registered 12,268 firearms, processed requests for 9,966 copies of criminal and accident reports, fingerprinted 1,299 individuals and processed 19,225 court documents. The Body Worn Camera Section
conducted 82 internal requests for BWC, 55 media/public requests, and 1,035 prosecutor requests for BWC footage.

In Fiscal Year 2020-2021, the Traffic Services Section (TSS) requested reimbursement of $335,900.86 in federal grant funds, which the Traffic Services Section oversees, for traffic enforcement, equipment purchases, and training to improve traffic safety. Police continued efforts to make Hawai‘i Island roadways safer by using the grant funds to pay for overtime for checkpoints and other enforcement projects. These projects were aimed at reducing injuries and deaths in motor vehicle crashes by increasing seat belt use rates, apprehending impaired drivers, and enforcing laws pertaining to distracted drivers and speed regulations.

Other Traffic Services Section highlights include:

- 44 road closure permits issued.
- 149 violation letters sent out to motorists.
- 190 school crossing guard checks conducted.
- 2,862 abandoned vehicle cases were routed to the Department of Environmental Management.

During Fiscal Year 2020-2021, the (TSS) detailed monthly report includes contributory factors (i.e., speed, distracted driving, alcohol or drug abuse, etc.) gathered from the traffic casualty reports. This information is sent to the District Commanders and the Traffic Enforcement Units to be used for implementation of selective enforcement techniques in the areas of concern to conduct routine and/or increased traffic enforcement, speed enforcement, seatbelt, distracted driver checkpoints, and DUI checkpoints.

During Fiscal Year 2020-2021 the Hawai‘i Police Department conducted:

- 19 Distracted Driving projects
- 223 Saturation Patrol projects,
- 235 Occupant Protection projects
- 583 Speed Enforcement projects

The total number of projects conducted in Hawai‘i County during this time frame was 1,238.
Human Resources Division
Lisa Nunieoz, Human Resources Program Specialist

The Human Resources Division, in cooperation with the Hawai‘i County Department of Human Resources, conducted various open and internal recruitments for sworn and civilian vacancies. This resulted in the hiring of 58 Police Officer Recruits, 14 Police Radio Dispatchers, three Clerk IIIIs, two Custodian/Groundkeeper I, and one Criminalist I. Internally, there were 23 promotions to Police Sergeant/Detective, four promotions to Police Captain, two promotions to Assistant Police Chief, two promotions to Police Major, one promotion to Information Systems Analyst V, one promotion to Information Systems Analyst IV, and one promotion to Police Records Analyst. In addition, there were 22 temporary promotions to Police Officer III and one temporary promotion to Senior Account Clerk.

On March 16, 2021, two female captains were promoted to the position of Major, based solely on their exceptional merit and abilities. These were historic promotions in that it’s the first time Hawai‘i Police Department has had two female law enforcement officers holding the upper management rank of Major at the same time, and 26 years since a woman held the rank of Major within the department.

Other actions included intra-department transfers of 34 Police Officer IIs, 24 Police Sergeant/Detectives, four Police Captains, three School Crossing Guards, one Police Evidence Specialist I, and one Senior Clerk-Stenographer. There were 54 internal movements of Police Officer I recruits during initial probation and one internal movement of a Police Officer II during new probation. Nine Police Officer II reinstatements to the permanent class, 22 upward reallocations to Police Officer II, one upward reallocation to Criminalist II, and one upward reallocation to Police Records Clerk. Additional actions include: two employment contracts for Animal Control Officers, one employment contract for Animal Control Director, one Police Officer II inter-governmental movement, and one inter-departmental transfer of a Public Relations Specialist.

In conjunction with the on-boarding and internal actions listed above, the Human Resources Division conducted the following activities and processes during the 2020-21 fiscal year:

- 647 salary adjustments and across-the-board increases for bargaining units.
- 126 step-movements.
- 150 military leave requests.
- 96 family medical leave requests.
- 62 retirements/separations from service.

Also, notification to departmental members was disseminated in the form of 124 personnel orders and 50 administrative notices.
The Finance Division is responsible for processing of payroll, maintaining personnel attendance records, accounts payable, purchasing supplies and equipment, distributing supplies to districts and bureaus, as well as furnishing custodial and maintenance services. The Division is also in charge of tracking officers’ gas and oil accounts, special duty work, grants, contracts, inventory, and other finance-related tasks. The Finance Division is under the direction of an Accountant IV, who prepares the department’s annual budget, maintains all accounts, and ensures budgetary needs are met.

Throughout the 2020-2021 fiscal year approximately 7,043 invoices were processed, 4,809 special duty requests were filled, and 4,937 orders were completed.
Operations Bureaus

Area I - East Hawai‘i
Commanders: Assistant Chief James O’Connor, Major Samuel Jelsma and Major Kenneth Quijano

The Area I Operations Bureau includes investigative and patrol operations in East Hawai‘i. Encompassing an area of 1,685 square miles, its districts include Hāmākua, North Hilo, South Hilo, and Puna. A Captain heads each of the four patrol districts.

Area II - West Hawai‘i
Commanders: Assistant Chief Robert Wagner, Assistant Chief / Major Chad Basque, and Major Sherry Bird

The Area II Operations Bureau includes investigative and patrol operations in West Hawai‘i. Covering an area of 2,234 square miles, its districts include North Kohala, South Kohala, Kona, and Ka‘ū, each headed by a Captain.
Area I - Criminal Investigation Division
Commander – Captain Gregory Esteban

The Area I Criminal Investigation Division is comprised of the Criminal Investigation Section, Juvenile Aid Section, Vice Section, and the Department’s Crime Laboratory.

Area I - Criminal Investigation Section (CIS)
Commander - Lieutenant Rio Amon-Wilkins

During Fiscal Year 2020-2021, the Area I Criminal Investigation Section (CIS) investigated 1,329 crimes, including:

- 226 burglaries (58 percent increase over FY2019-2020)
- 146 thefts (6.5 percent increase over FY2019-2020)
- 174 financial crimes (50 percent increase over FY2019-2020)

The overall crime solution rate in Area I was 64.6 percent. Area I detectives investigated eight murder cases and four attempted murder cases.

Area I - CIS Case Highlights:
On the morning of August 17, 2020, Puna Patrol officers responded to a report of a deceased male on an unimproved roadway in the Eden Roc subdivision in Puna. Responding officers determined the male victim had suspicious injuries and believed there to be foul play. Area I CIS was contacted and responded to the scene.

An autopsy determined that the 49-year-old victim from Volcano had died as a result of multiple blunt force trauma injuries and the case was ruled a homicide.

During the course of the investigation, detectives determined that on the evening of August 16, 2020, the victim had been abducted from a vehicle in Mountain View, beaten to death by multiple suspects, and his body was dumped on the unimproved roadway. Two suspects were identified and in mid-September 2021, police referred this second-degree murder and kidnapping case to the County of Hawai‘i Office of the Prosecuting Attorney.

On the afternoon of October 31, 2020, South Hilo Patrol officers responded to the Val Hala Apartment Complex on Pu‘ueo Street in Hilo, for a report of a female that had been stabbed to death in the bedroom of her apartment. Area I CIS was contacted and responded to the scene.

The 39-year-old victim was transported to Hilo Medical Center and an autopsy later determined she died as a result of a stab wound to the chest.

Early on in the investigation, detectives identified the suspect as a 41-year-old male acquaintance of the victim. He was located walking in Hilo several hours after the incident and was arrested for murder.
On November 2, 2020, the suspect was charged with second-degree murder with his bail set at $1 million.

In the early morning hours of December 18, 2020, South Hilo Patrol officers responded to the Puainako Town Center in Hilo for a report of multiple gunshots and a victim in a vehicle. Responding officers discovered a 41-year-old male victim seated in the driver seat of his vehicle with multiple gunshot wounds. He was later determined to be an employee of the shopping center complex.

An autopsy determined the victim died from multiple gunshot wounds to the head and upper body, and the case was ruled a homicide.

Detectives followed up on multiple leads and began an island-wide manhunt for the suspect and suspect vehicle. On the evening of December 19, detectives located and arrested the 30-year-old male suspect as he was leaving his residence in Mountain View. Detectives later served a warrant on the suspect’s vehicle and residence, recovering numerous firearms, ammunition, and other prohibited weapons.

During the course of the investigation, detectives were also able to link the suspect to a shooting incident that occurred in Pāpa’ikou on December 2, 2020, which left a 24-year-old man in critical condition with multiple gunshot wounds.

On December 21, the 30-year-old suspect was charged with nearly two dozen offenses for both incidents, including Second-degree Murder, two counts of Attempted First-degree Murder, two counts Attempted Second-degree Murder, three counts of Use of a Firearm in the Commission of a Separate Felony, and numerous firearms and weapons offenses. He was held without bail.

**Area I - Juvenile Aid Section (JAS)**

**Commander – Lieutenant Sandor Finkey**

The Juvenile Aid Section is primarily responsible for the investigation of sexual assaults of adults and minors, domestic violence, other family-related crimes, and internet crimes involving child exploitation. The Juvenile Aid Section also investigates runaways, truants, curfew violators, and juveniles involved in serious crimes.

Area I JAS is divided into three specialized units: Sex Crimes, Domestic Violence, and General Detail. They receive training in domestic violence and sexual assaults, including sexual assaults involving children. Sexual Assault Nurse Examiners (SANE’s) are available to assist detectives in conducting forensic examinations on victims of sexual assault.

A scent discriminating canine named “Falcon” is assigned to Area I JAS with a team consisting of a canine handler and a sergeant. Their primary duties are to assist in locating missing children and Alzheimer’s patients, although they also may be called upon to trail criminal suspects.
During Fiscal Year 2020–2021, the Area I Juvenile Aid Section investigated 340 cases, of which 101 were reports of sexual assaults and 42 were reports of domestic violence. In comparison, the previous fiscal year had 221 total cases, of which 103 were reports of sexual assaults and 25 were reports of domestic violence.

In addition, Area I JAS investigated 25 status offenses, such as runaway, truancy, protective and placement services, and curfew violations, compared to 94 status offenses for the previous year.

**Area I - JAS Case Highlights:**
In May 2021, Detective Gavin Kagimoto was Officer in Charge for Operation Keiki Shield, a multi-agency undercover investigation to catch online child predators. The investigation involved eight different agencies with over 40 personnel statewide resulting in the arrests of five different suspects wanted for perpetrating commercial and non-commercial sex crimes against children. In July 2021, Detective Kagimoto was awarded the Haweo Award by the County Council’s Parks and Recreation and Public Safety Committee for his selfless work and going above and beyond the call of duty for his efforts during this project.

In November 2020, a murder investigation was assigned to Area I JAS after autopsy results determined that an infant child died as a result of blunt force trauma. After her parents observed her unresponsive, the child was rushed to the Kea’au Fire Station and taken to the Hilo Medical Center then transferred to Kapiolani Medical Center on Oahu, where she died. The investigation led to the father of the child as the suspect. The investigation is now at the County of Hawai‘i Office of the Prosecuting Attorney for their review and prosecution.

**Area I - Vice Section**
**Commander - Lieutenant Royce Serrao**

The Vice Section is primarily responsible for preventing and suppressing all forms of criminal vice activity, including prostitution, gambling, cruelty to animals, and the importation and distribution of illegal narcotics, such as crystal methamphetamine, cocaine, heroin, designer drugs, and diverted prescription pills.
The Area I Vice Section has two narcotics detection canine teams “Cash” and “Axel”, with one canine team dedicated to focusing on the importation and exportation of illegal narcotics and/or proceeds from narcotics distribution by parcel interdiction.

Crystal methamphetamine (also known as “ice”) continues to be the greatest drug threat to the community, as the drug is continually being imported into the island from Honolulu and the west coast by way of body carriers and parcel services.

The abuse of pharmaceutical prescription drugs (known as “pharmaceutical diversion”) continues to remain a significant drug threat in the United States and Hawai‘i County is no exception. The most commonly diverted pharmaceutical drugs are oxycodone, hydrocodone, methadone, and illegal steroids.

Vice officers belong to the Statewide Hawai‘i Narcotics Task Force and are involved in joint operations with the Drug Enforcement Administration, FBI, Immigration and Customs Enforcement, and the Bureau of Alcohol, Tobacco, Firearms and Explosives.

The Vice Section is also part of the Hawai‘i High Intensity Drug Trafficking Area Task Force. They continue to strive to identify, infiltrate, and dismantle drug trafficking organizations in Hawai‘i County from the street to the highest level.

In Fiscal Year 2020-2021, Area I Vice Section officers conducted 860 drug investigations, resulting in 729 arrests and 258 charges. In addition, Vice officers recovered the following illegal drugs:

- 18.95 pounds of crystal methamphetamine
- 1,063 marijuana plants
- 53.43 pounds of dried marijuana
- 3.40 pounds of heroin
- 29.68 grams of cocaine

Area I Vice Case Highlights:

In November 2020, Officers from the Area 1 Vice Section executed a search warrant on a residence in the Hilo area, recovering 944.8 grams of methamphetamine, 112.4 grams of marijuana, 12 oxycodone tablets, a handgun, and $2,000 in U.S. currency. The suspect was charged with several offenses with bail set at $172,000.

During February 2021, Officers from the Area 1 Vice Section executed a warrant on a residence in the Kea‘au, recovering 425.4 grams of methamphetamine, 0.4 grams of heroin, fentanyl residue, and $2,840 in U.S. currency. The suspect was charged with numerous narcotic offenses with his bail set at $120,000.
Then in May 2021, Officers from the Area 1 Vice Section, along with Homeland Security Investigations and USPS Postal Investigators, executed search warrants on a residence in Mountain View and mail parcels. Officers recovered 4,600 grams (more than 10 pounds) of methamphetamine, 86 live marijuana plants, 309 individual marijuana concentrate e-cigarette cartridges, an additional 1,240 grams of methamphetamine, 5 un-serialized ghost guns, a semi-automatic pistol, along with $112,849 in U.S currency and a vehicle forfeited. The suspect was charged and the case adopted by the U.S. Attorney’s Office.

Crime Lab

Supervisor - Criminalist Sophia Schiefelbein

In Fiscal Year 2020–2021, the Crime Lab received $27,510 in Coverdell 2019 grant funds for Accreditation Data Management. With the ongoing pandemic during this fiscal year, $9,750 of the training funds for the above grant were re-programmed for supplies and equipment for the newly hired Evidence Specialist in Area II.

From February to June 2021, the ANSI National Accreditation Board (ANAB) conducted an accreditation review of the Crime Lab’s internal audit procedures, documentation of laboratory quality, and procedure manuals. The finding indicates that the Crime Lab fulfills the requirements of ISO/IEC 17025:2017 of ANAB Forensic Testing and Calibration AR:3125:2019 in the field of Forensic Testing. An on-going review of the Crime Lab’s policies, procedures, and testing is scheduled.

Staffing changes during this fiscal year included the hiring of a Criminalist I (April 2021), the hiring and promotion of a Criminalist II (February 2020 hired as a Criminalist I, promoted to Criminalist II February 2021 and made acting supervisor June 2021), retirement of Criminalist III/Lab Supervisor, and the transfer of an Evidence Specialist to Area II.

Crime Lab personnel completed 1,131 laboratory requests this fiscal year, up from 795 in the previous fiscal year and 1,477 in Fiscal Year 2018-2019. Casework consisted of:

- 967 drug analyses
- 126 latent print development
- 15 firearms test fire/serial number restoration
- 19 biological evidence processing
- 4 cases classified as other

The Evidence Specialists assisted in 145 call-outs that included major crime scenes, traffic fatalities, autopsies, and requests for specialized evidence processing. Crime Lab personnel conducted 51 in-service training sessions for Area I and Area II Operations personnel, providing refresher and updated training on various forensic services.
AREA I PATROL OPERATIONS

Puna District
Commander - Captain John Briski/ Captain Scott Amaral
Area: 683 square miles/Authorized positions:   Sworn: 69    Civilian: 3

During Fiscal Year 2020-2021, officers in the Puna Patrol Division were assigned to a total of 7,100 criminal calls for service, 17,567 non-criminal calls for service, issued a total of 15,643 citations, and responded to 180 major traffic collisions.

Of the criminal calls for service:

- Five murder cases were reported, as compared to four reported last fiscal year, for a 25% increase;
- One attempted murder case was reported, as compared to five reported last fiscal year, for a 400% decrease;
- 17 robbery cases were reported, as compared to 17 reported last fiscal year;
- 283 burglary cases were reported, as compared to 250 reported last fiscal year, for a 13% increase;
- 244 assault cases were reported, as compared to 227 reported last fiscal year, for a 7% increase;
- 204 theft from vehicles (unauthorized entry into a motor vehicle) cases were reported, as compared to 127 reported last fiscal year, for a 61% increase; and
- 227 theft of motor vehicle (unauthorized control of a propelled vehicle) cases were reported, as compared to 219 reported last fiscal year, for a 4% increase.

The Community Policing Officers (CPOs) in the Puna District work with numerous Neighborhood Watch groups in crime prevention, community awareness, and problem solving. CPOs allow for the immediate attention to community concerns that would otherwise be addressed through means that may not always be effective or as direct. The Community Policing Officers partner with Neighborhood Watch leadership in crime prevention, community awareness and problem solving.

The School Resource Officers work diligently in the Pahoa and Kea'au Intermediate schools to keep our island keiki safe and prevent school violence through drug awareness and prevention.

During Fiscal Year 2020-2021, Officer Benhielen Del Toro was recognized as the Puna Officer of the Year for his outstanding work in all areas of police work.
Hāmākua / North Hilo District
Commander - Captain Regino Saludares
Area: 951 square miles/Authorized positions:   Sworn:  32   Civilian:  2

The Hāmākua and North Hilo districts were combined in July 2019, increasing the ratio of supervisors to patrol officers. The southern boundary of the Hāmākua district is at Hakalau Gulch; the northern boundary is at Lakeland; and the western boundary is the summit of Mauna Kea.

Hāmākua District is the only district with two police stations: one located at 45-3400 Māmane Street in Honoka‘a and the other at 36-2285 Pu‘ualae Homestead Road in Laupāhoehoe, just west of the 25-mile marker on Highway 19/ Hawai‘i Belt Road.

During Fiscal Year 2020-2021, officers of the Hāmākua Patrol Division were assigned to a total of 1,127 criminal calls for service, 4,869 non-criminal calls for service, issued a total of 4,568 citations, and responded to 50 major traffic collisions.

Of the criminal calls for service:
- No murder case was reported, compared to none reported last fiscal year;
- No attempted murder cases were reported, as compared to none the last fiscal year;
- No robbery cases were reported, compared to two reported last fiscal year, a 200% decrease;
- 26 burglary cases were reported, compared to 23 reported last fiscal year, a 13% increase;
- 20 assault cases were reported, compared to 18 reported last fiscal year, an 11% decrease;
- 19 theft from vehicles (unauthorized entry into a motor vehicle) cases were reported, compared to 13 reported last fiscal year, a 46% increase; and
- 14 theft of motor vehicle (unauthorized control of a propelled vehicle) cases were reported, compared to 12 reported last fiscal year, a 16% increase.

On November 25, Hāmākua officers assisted the Honoka‘a High School Leadership Class with preparing over 1,400 Thanksgiving dinner meals. Community members were able to drive by and pick up the meals and meals were also delivered to people who were not able to pick up in person.

Between September 2020 and January 2021, officers attended virtual meetings with Councilwoman Heather Kimball and stakeholders of Waipi'o Valley to discuss possibly implementing an online permitting system to regulate non-resident

Left to right: Reserve Officer Tyson Matsumura and CPO Joseph Rocha help the Honoka‘a High School Leadership Class prepare 1,400 Thanksgiving meals.
access to Waipi'o Valley. During weekdays, in excess of 100 vehicles are driven into Waipi'o Valley per day, with the weekends having as many as 250 vehicles per day. These discussions are ongoing.

Although schools in the district transitioned to distance learning due to Covid-19 restrictions, the School Resource Officer was still able to instruct virtually with Honoka’a and Pa’auilo students during the school year. After Covid-19 restrictions were loosened in June, the Hāmākua School Resource Officer conducted DARE Summer Safety Presentations at Ka Hale O Na Keiki Preschool and Laupāhoehoe Summer Fun. He also held a basketball camp for 15 Honoka’a Middle School students and assisted teachers with a mentorship program for 15 at-risk Honoka’a High School students.

In March, Community Policing Officers from Hāmākua, Hilo, and Puna conducted a warrant sweep, resulting in five bench warrants and two restraining orders being served on three individuals.

Community Policing Officers continued providing crime prevention information and listened to concerns from residents at the Ahualoa Neighborhood Watch meeting in May and Kukuihaele Community Association in June.

South Hilo Patrol
Commander - Captain Reed Mahuna /Captain Sandor Finkey
Area: 635 square miles/Authorized Positions: Sworn: 70 Civilian: 2

The South Hilo Patrol Division is the largest patrol division in Area 1 in terms of population and also operates the South Hilo Temporary Detention Facility, which holds pretrial detainees for the three police districts that comprise Area I Operations: South Hilo, Puna, and North Hilo/Hāmākua. The South Hilo Temporary Detention Facility, which can house a maximum of 40 detainees, is managed by a Sergeant, four sworn officers and 10 private security guards working a rotating shift of two security guards per shift for 24-hour coverage.

The district also has a Community Policing section, with a Lieutenant and four Community Policing Officers, that service over 40 community groups and two School Resource Officers in two of the eight public schools within the district.

The patrol division is also supported by a small contingent of four Reserve Officers comprised of retired veteran police officers that volunteer roughly 20 hours per month to support patrol operations.

During FY 2020-2021, officers of the South Hilo Patrol Division were assigned to a total of 9,439 criminal calls for service and 20,847 non-criminal calls for service, issued a total of 17,170 citations, and responded to 181 major traffic collisions.

Of the criminal calls for service:

- Two murder cases were reported, as compared to one reported last fiscal year, for a 100% increase;
• Seven attempted murder cases were reported, as compared to none reported last fiscal year, for a 700% decrease;
• 21 robbery cases were reported, as compared to 30 reported last fiscal year, for a 30% decrease;
• 201 burglary cases were reported, as compared to 161 reported last fiscal year, for a 25% increase;
• 285 assault cases were reported, as compared to 347 reported last fiscal year, for an 18% decrease;
• 251 theft from vehicles (unauthorized entry into a motor vehicle) cases were reported, as compared to 255 reported last fiscal year, for a 2% decrease; and
• 215 theft of motor vehicle (unauthorized control of a propelled vehicle) cases were reported, as compared to 184 reported last fiscal year, for a 17% increase.

Firearm related cases and firearm recovery and drugs remain a major crime concern for the district, and efforts are made toward curtailing that potential crime trend.

The district is supported by a small traffic enforcement unit, so the district is self-dependent on providing traffic safety utilizing district patrol personnel that play a dual role in this effort.

**Traffic Enforcement Unit (TEU)**

*Area I Commander - Sergeant Chis Correia/ Sergeant Jeremy Riddle*

The Traffic Enforcement Units are charged with investigating traffic crashes involving death or serious injury while conducting traffic enforcement and training related to traffic enforcement and investigation.

In Fiscal Year 2020-2021, Area I TEU investigated eight fatal crashes that killed eight people: none of the fatalities were related to alcohol only, four fatalities were related to drugs only, three fatalities were related to both alcohol and drugs, and one fatality was not related to alcohol or drugs.

Area I TEU officers conducted 89 DUI saturation patrols, arrested 139 drivers who were under the influence of intoxicants, conducted 117 seatbelt projects, 78 distracted driving projects, and 188 speed projects.

The officers also issued 4,295 moving citations, of which 2,254 were for speeding. They issued 2,115 regulatory citations and made 173 other arrests.
Area II Criminal Investigation Section (CIS)
Commander - Lieutenant Edwin Buyten

The Area II Criminal Investigation Section investigated felony cases in the South Kohala, North Kohala, Kona, and Ka’ū Districts. During Fiscal Year 2020-2021, Area II CIS investigated 357 crimes, including 135 burglaries, 77 thefts, and 20 financial crimes cases.

During this fiscal year, Area II detectives investigated two murders and two attempted murder cases, which were all solved by the end of this fiscal year.

Area II - Criminal Investigation Section (CIS) Case Highlights:
In December 2020, police responded to a report of a home invasion at a residence in the Kona district. Upon arrival, officers located numerous victims at this residence. It was learned that two male suspects armed with firearms entered a residence without permission, then brandished and pointed the firearms at the victims. One of the suspects used their firearm to strike one of the victims numerous times. An investigation revealed the identity of both male suspects, who were later located and arrested. Each suspect was charged with one count of burglary in the first degree, four counts of terroristic threatening in the first degree, three counts of assault in the third degree, one count of robbery in the first degree, one count of place to keep ammunition, one count of promoting a dangerous drug in the third degree, one count of promoting a detrimental drug in the third degree, one count of drug paraphernalia, one count of probation violation and one count of violating terms of release on bail. Each suspect had their bail set at $500,000.

In March 2021, police responded to a report of an unresponsive male at a condominium in the Kona district. Upon arrival, officers observed Hawai‘i Fire Department personnel performing CPR on an unresponsive male. The victim was later pronounced deceased. Through investigation, it was learned that the unresponsive male was involved in a physical altercation with his roommates within that residence. The responsible male party was arrested and charged with one count of manslaughter. His bail was set at $250,000.

In May 2021, police responded to a report of a shooting in the Kona district. Upon arrival, officers found an unresponsive male with several gunshot wounds to his upper back and right shoulder area. His vehicle was also removed from the scene. The male was transported to Kona Community Hospital where he was pronounced deceased. Shortly after, Kona patrol officers were dispatched to the Kona Community Hospital for a male party with extensive burns to his body. As officers were responding to the hospital a vehicle fire was reported. Investigating officers determined that the vehicle that burned was the shooting victim’s vehicle and burned under suspicious circumstances. Investigation also revealed that the male party with burns upon his body was an acquaintance of the victim and with him just before the shooting incident. The suspect was sent to Oahu for further medical treatment for his burns. Upon his release from the hospital he was arrested and brought back to Hawai‘i Island where he was charged with one count of murder in the second degree and one count of arson in the first degree. Total bail was set at $550,000.
Area II - Juvenile Aid Section (JAS)  
Commander - Lieutenant Scott Kurashige

Area II Juvenile Aid Section (JAS) is primarily responsible for the investigation of sexual assaults of adults and minors, domestic violence, other family-related crimes, and internet crimes involving child exploitation in the South Kohala, North Kohala, Kona, and Kaʻū Districts. The Juvenile Aid Section also investigates runaways, truants, curfew violators, and juveniles involved in serious crimes.

During Fiscal Year 2020-21, Area II JAS investigated 125 crimes. Of those, 55 were sex assaults, 12 domestic violence, four child abuse, six assaults, one burglary, one property damage, 11 runaways, four custodial interference, and 31 other offenses. There were no minor liquor violations and no thefts. Forty-four, or 80%, of the 55 sex assaults investigated were cleared. The overall clearance rate of cases investigated by the Area II Juvenile Aid Section during FY 2020-21 was 81%.

Area II JAS Case Highlights:

On August 23, 2019, detectives investigated a report of domestic violence. Police contacted a 24-year-old female following a traffic stop in the Kawaihae area. At the time, she was in the company of her 27-year-old boyfriend. During the stop, the female reported that her boyfriend had been physically assaulting her and had been preventing her from leaving his residence. She was observed to have multiple injuries with blood stains located on her hands, shirt, and face. The victim also reported being assaulted by her boyfriend with a knife. A medical examination revealed that the victim suffered from multiple fractures, a laceration, a concussion, and also displayed injuries indicative of strangulation. The suspect was subsequently arrested and charged with eight counts of abuse family/household member, three counts of assault, four counts of terroristic threatening, and possession of open liquor container in a motor vehicle.

On January 10, 2020, detectives investigated a domestic dispute during which a 36-year-old female reported that her “on and off” 37-year-old boyfriend had traveled to her residence in Kailua-Kona at 3:00 a.m. to return her vehicle. Upon doing so, he told the victim that he had slashed her tires and that he was going to kill her. A physical altercation ensued during which the male party allegedly struck the victim in her head multiple times and attempted to strangle her. She also reported that he threatened her with a knife and forced her to perform oral sex on him. After he fell asleep, the victim reported that she fled to a neighbor’s residence where she called 911. The suspect was later arrested and subsequently charged with two counts of abuse family/household member, sexual assault, unlawful imprisonment, kidnapping, criminal property damage and terroristic threatening.

Due to the complexity of sexual assault case investigations, most cases are not adjudicated within the same year that they occurred and, therefore, are unable to be listed as part of this report.
Area II Vice Section
Commander - Lieutenant Reynold Kahalewai

In Fiscal Year 2020-2021, Area II Vice officers conducted 201 illicit drug investigations, resulting in the arrest of 51 individuals. The following illicit drugs were recovered:

- 2.0 pounds of crystal methamphetamine
- 130 marijuana plants
- 92.28 pounds of dried marijuana
- 6.09 ounces of heroin
- 7.31 pounds of cocaine

Area II Vice Case Highlights:
In October 2020, Area II Vice officers executed search warrants at a residence and on a vehicle in the South Kohala district. Upon executing the warrants, officers seized $353,898 in US currency for forfeiture. Vice officers then executed a warrant on the vehicle at the residence, which resulted in the recovery of 120 grams of methamphetamine, and 3,286.9 grams of cocaine. A 34-year-old man was arrested for various drug related offenses.

In March 2021, Area II Vice officers executed search warrants on a 54-year-old woman and her residence. Officers recovered 53.3 grams of methamphetamine, 4.6 grams of heroin, and 314.4 grams of marijuana. The female suspect was arrested for the various drug offenses and later released pending further investigation.

In May 2021, Area II Vice officers received information that a 41-year-old man would be body carrying heroin on a flight landing at the Ellison Onizuka Kona International Airport at Keāhole. Vice officers drafted a warrant for the male party, to include a potential X-ray of his stomach/ intestine area. Upon contact with the suspect, he was arrested under the strength of the warrant obtained and transported to the hospital to have an X-ray conducted on his stomach/ intestine. The X-ray showed eight foreign objects lodged within his body. The male party later passed eight foreign objects in a bowel movement at the hospital, which tested positive for heroin. The 41-year-old male party was arrested and charged.
Area II Patrol Operations

North Kohala District
Commander - Captain Jeremie Evangelista/Captain Scott Kurashige
Area: 123 square miles/Authorized positions: Sworn: 18 Civilian: 1

During Fiscal Year 2020-2021, officers of the North Kohala Patrol Division were assigned to a total of 1,379 criminal calls for service and 2,566 non-criminal calls for service, issued a total of 3,916 citations, and responded to 12 major traffic collisions.

Of the criminal calls for service:
- No murder case was reported, compared to none reported last fiscal year;
- No attempted murder case was reported, compared to none reported last fiscal year;
- Two robbery cases were reported, compared to none reported last fiscal year, a 200% increase.
- Eight burglary cases were reported, compared to 15 reported last fiscal year, a 46% decrease;
- 16 assault cases were reported, compared to 19 reported last fiscal year, a 15% decrease;
- Nine theft from vehicles (unauthorized entry into a motor vehicle) cases were reported, compared to nine reported last fiscal year; and
- 11 theft of motor vehicle (unauthorized control of a propelled vehicle) cases were reported, compared to four reported last fiscal year, a 275% increase.

The North Kohala community policing officer participated with the community in the restart of BISAC and Kohala Coalition Against Drugs and Neighborhood Watch meetings, assisted the local high school with presentations and student conflict resolution, and assisted local business and residents with understanding COVID-19 mandates. The Community Policing Officer submitted monthly articles to the Kohala Mountain News to address police and community concerns.

North Kohala police station is located in Kapaʻau.
South Kohala District  
Commander - Captain Sherry Bird/Acting Captain Robert Pauole/Captain Jeremie Evangelista  
Area: 688 square miles/Authorized positions:  Sworn: 37  Civilian: 2

During Fiscal Year 2020-2021, officers of the South Kohala Patrol Division were assigned to a total of 2,491 criminal calls for service and 5,652 non-criminal calls for service, issued a total of 9,331 citations, and responded to 109 major traffic collisions.

Of the criminal calls for service:
- No murder cases were reported, compared to one reported last fiscal year, a 100% decrease;
- No attempted murder cases were reported, compared to none reported last fiscal year;
- No robbery cases were reported, compared to one reported last fiscal year, a 100% decrease;
- 16 burglary cases were reported, compared to 50 reported last fiscal year, a 68% decrease;
- 40 assault cases were reported, compared to 45 reported last fiscal year, an 11% decrease;
- 25 theft from vehicles (unauthorized entry into a motor vehicle) cases were reported, compared to 42 reported last fiscal year, a 40% decrease; and
- 20 theft of motor vehicle (unauthorized control of a propelled vehicle) cases were reported, compared to 28 reported last fiscal year, a 29% decrease.

Four major State highways and numerous County thoroughfares traverse the centrally located South Kohala district. This naturally results in traffic enforcement becoming one of the primary tasks for the personnel assigned to this district.
Kona District
Commander - Captain Gilbert Gaspar Jr.
Area: 834 square miles/Authorized positions: Sworn: 74  Civilian: 8

The Kona Patrol Division operates out of the Kealakehe police station, which houses the West Hawai’i detention facility that holds pretrial detainees for the four police districts that comprise Area II Operations: Kona, South Kohala, North Kohala, and Ka’ū. The Kona Patrol Division also operates a firearms registration and evidence sections.

During Fiscal Year 2020-2021, officers of the Kona Patrol Division were assigned to a total of 8,240 criminal calls for service, 17,030 non-criminal calls for service, issued a total of 20,773 citations, and responded to 164 major traffic collisions.

Of the criminal calls for service:
- Two murder cases were reported, compared to four reported last fiscal year, a 100% decrease;
- Two attempted murder cases were reported, compared to two reported last fiscal year;
- 13 robbery cases were reported, compared to nine reported last fiscal year, a 44.45% increase;
- 102 burglary cases were reported, compared to 73 reported last fiscal year, a 39.7% increase;
- 208 assault cases were reported, compared to 161 reported last fiscal year, a 29.2% increase;
- 742 theft from vehicles (unauthorized entry into a motor vehicle) cases were reported, compared to 726 reported last fiscal year, a 2.2% increase; and
- 182 theft of motor vehicle (unauthorized control of a propelled vehicle) cases were reported, compared to 113 reported last fiscal year, a 61% increase.

The Kona District has hosted the Ironman World Championships since 1981. Considered the most iconic one-day sporting event in the world, it draws triathletes from around the world to Kona. Unfortunately, the race was canceled this fiscal year due to the pandemic.

Kona Community Policing Officers were involved in several community outreach events, including Coffee With a Cop and Shop With a Cop.
Kaʻū District

Commander - Captain Miles Chong  
Area: 922 square miles/Authorized positions:    Sworn 36    Civilian: 2

During FY 2020-2021, officers of the Kaʻū Patrol Division were assigned to a total of 1,586 criminal calls for service, 7,071 non-criminal calls for service, issued a total of 3,430 citations, and responded to 62 major traffic collisions.

Of the criminal calls for service:
  ● Two murder cases were reported, compared to one reported last fiscal year, a 100% increase;
  ● Two attempted murder cases were reported, compared to none reported last fiscal year, a 200% increase;
  ● Three robbery cases were reported, compared to one reported last fiscal year, a 300% increase;
  ● 87 burglary cases were reported, compared to 83 reported last fiscal year, a 5% increase;
  ● 71 assault cases were reported, compared to 56 reported last fiscal year, a 21% increase;
  ● 42 theft from vehicles (unauthorized entry into a motor vehicle) cases were reported, compared to 37 reported last fiscal year, a 12% increase;
  ● 37 theft of motor vehicle (unauthorized control of a propelled vehicle) cases were reported, compared to 52 reported last fiscal year, a 29% decrease.

The administrative duties of the district’s Police Operations Clerk saw a four-fold increase in the demand for firearm services. This included the processing of 580 applications for Permits to Acquire a Firearm and 679 firearm registrations.

Kaʻū Police Station in Nāʻālehu. The Kaʻū District is bounded by the Kona District at Lae O Kamoi Point and the Volcanoes National Park at Keauhou Landing.
The district’s Community Police Officer continued to maintain partnerships with Neighborhood Watch groups to implement crime reduction strategies and programs in the Discovery Harbour, Green Sands, and Hawai’ian Ocean View Estates subdivisions. Contacts with these Neighborhood Watch groups were maintained via phone or email due to the pandemic, but as these restrictions were lifted, limited in-person meetings were held in compliance with Covid-19 guidelines.

During the fiscal year, district patrol officers regularly provided assistance at monthly food distribution, testing and vaccination sites in support of Covid-19 mitigation efforts.

**Traffic Enforcement Unit (TEU)**

**Area II Commander - Sergeant Thomas Koyanagi**

The Traffic Enforcement Units are charged with investigating traffic crashes involving death or serious injury while conducting traffic enforcement and training related to traffic enforcement and investigation.

In Fiscal Year 2020–2021, Area II investigated nine fatal crashes that killed nine people. Impairment was a factor in eight fatalities: two fatalities were related to alcohol, five fatalities were related to drugs, and one fatality was related to both alcohol and drugs.

Area II TEU officers conducted 71 saturation patrols and arrested 109 drivers who were under the influence of intoxicants. Area II TEU officers also conducted 107 seatbelt/distracted driver checkpoints and issued 3,191 moving citations, of which 1,570 were speeding citations. In addition, they issued 2,221 regulatory citations and made 29 other arrests.
Community Policing
Commanders - Lieutenant William Derr (Area I)
Sergeant Joseph Stender and Sergeant Michael Hardie (Area II)

The Hawai’i Police Department continues to expand and improve its Community Policing partnerships with community, neighborhood, and business organizations. These partnerships help the police department with preventing crime, reducing the fear of crime, arresting those who commit crimes, and providing a safe environment. This is done through the use of proactive problem-solving techniques, enhanced community awareness, as well as increased community and neighborhood involvement.

At the end of Fiscal Year 2020-2021, the Community Policing Unit had 40 authorized positions island-wide, including a supervising sergeant in Area II, a lieutenant in Area I, 29 community police officers, 8 school resource officers, and a civilian clerk.

Community Policing Officers maintain constant communication with community, neighborhood, and business leaders, as well as organizations to address not only criminal and traffic issues, but social issues as well, such as homelessness and parks and recreation safety. These officers offer communities a variety of crime prevention methods and presentations, community and youth beneficial events, and traffic safety and enforcement. Beside the continual establishment of Neighborhood Watches, Community Policing Officers continue to coordinate other government and private agencies together with community and business groups to pursue the mission of safe neighborhoods and communities.

Community Police bike patrols in the Downtown and Banyan Drive areas of Hilo, Pahoa Town, as well as Kailua Village and Ali‘i Drive in Kailua-Kona are used and have proven very effective in addressing street-level crimes, public nuisance complaints, recurring problems, and property crimes. Bike patrols provide officers with the advantage of speed, stealth, and surveillance for liquor violation, drug use, and traffic enforcement. The improved presence further increases safety for our island's visitors and residents and provides an opportunity for officers and the community to have closer interaction, in which to build rapport.

School Resource Officers assigned to intermediate and elementary schools build positive choice relationships with the students while providing assistance and guidance to school staff and faculty for safe and drug free campuses. School Resource Officers also provide D.A.R.E. (Drug Abuse Resistance Education) classes during the year, ending (pre pandemic) with a D.A.R.E. Day reward for all D.A.R.E. graduates in Kona and Hilo filled with activities, food, fellowship, and a pledge to live drug free.

In Fiscal Year 2020-2021, School Resource Officers provided Drug Abuse Resistance Education to approximately 503 students in grades 5-8 through seven elementary and intermediate schools in Hawai‘i County.

The Community Policing Officers are also responsible for HI-PAL events, which strive to provide a variety of youth-oriented activities throughout the year, targeting children who may be at risk of being either crime victims or making poor personal choices. These
activities are provided and designed to teach and steer youth toward healthy and legal choices.

Through events such as fishing tournaments and physical fitness programs, HI-PAL has positively influenced many at-risk youth. Despite pandemic restrictions, approximately 200 youth have participated this fiscal year.

Other, larger traditional Community Policing/School Resource activities and partnerships were for the most part cancelled during most of the fiscal year due to the pandemic. In an effort to maintain outreach with community, personnel adapted by hosting online events, such as virtual Coffee With a Cop events. They also participated in events in which Covid protocols were in place, such as homeless outreach in Hilo and the Christmas Shop With a Cop event held at Target in both Hilo and Kona.
Grants

Traffic Records Grant
Establish a statewide traffic data system in compliance with national standards.

Hawai‘i Impact
To combat the methamphetamine (“ice”) drug problem in the County of Hawai‘i by conducting various “sting” operations.

DUI Roadblock Grant
To reduce the number of alcohol-related fatalities and injuries, increase public awareness, and provide a constant deterrence against impaired driving.

Speed Enforcement Grant
To reduce the number of motor vehicle collisions resulting in injuries and fatalities caused by speeding drivers by issuing speeding citations and launching an aggressive island-wide speeding campaign.

Seat Belt Enforcement Grant
To reduce the number of motor vehicle collisions resulting in injuries and fatalities caused by citizens not wearing seat belts or child safety seats by issuing citations and launching an aggressive island-wide seatbelt & child safety seat campaign.

Traffic Investigations
To increase the number of officers trained in advanced traffic accident reconstruction and other traffic crash related courses.

Hawai‘i Island SAFE On-Call Pay and SANE Coordination Grant/SANE-SAFE Program Expansion and HPD Training Grant
Provide SANE personnel training, technical assistance and information to respond to violent crimes, physical abuse, and crimes of violence against women.

Distracted Driving
Reduce the number of drivers using an electronic mobile device while operating a motor vehicle.

Crime Lab Improved Forensic Services in Hawai‘i County
To improve and enhance the quality of Hawai‘i County forensic services.

Tobacco Sales to Minors
To provide continued enforcement of the state law prohibiting tobacco sales to minors in the County of Hawai‘i.

FBI Safe Streets/Violent Crime Unit
To assist with overtime incurred by officers working with the FBI Safe Streets/Violent Crime Unit Enforcement Task Force on specific investigations and/or strategic initiative.
US Marshals Service
To assist with overtime incurred to Hawai‘i County police officers working with the United States Marshals Service on the enforcement and capture of fugitives wanted under the Hawai‘i Fugitive Task Force Initiative.

Statewide Multi-Jurisdictional Drug Task Force
To reduce drug threats and drug related crimes within the County of Hawai‘i.

Local JAG Program Grants
To purchase equipment for the Department’s training program.

US Secret Service
To assist with overtime and costs related to operations with a Department of Treasury law enforcement organization.

ATF Task Force
To assist with overtime and costs related to operations with the Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF).

Coronavirus Emergency Supplemental Funding Grant
To support needs related to Covid-19 including personal protective equipment, supplies, and equipment for our Department and the Office of the Prosecuting Attorney.

NICS Act Record Improvement Grant
To improve the FBI’s National Instant Criminal Background Check System (NICS) by providing assistance to improve the completeness, automation and transmittal to the Department’s records.

Wireless Enhanced E911 Grant
To fund costs for our Dispatch section to provide technical functionality for the wireless enhanced 911 service.
## Budget

### Personnel Services

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## Personnel Changes

### 2020-2021 New Hires

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### 2020-2021 New Hires (continued)

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### 2020-2021 Promotions

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## 2020-2021 Promotions

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### 2020-2021 Retirements

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